

# What Brands Make the Best Cars?

In our much anticipated annual ranking, Consumer Reports' exclusive testing and member survey data reveal the best and worst automotive brands overall.

**PORSCHE PULLS INTO** the top spot this year, leapfrogging third-place Subaru, whose score remains unchanged. Genesis holds steady in second place.

Those are CR's findings based on our exclusive testing and member surveys. The leaders benefit from outstanding results in our road test and reliability and owner satisfaction surveys, which are

factored into each model's Overall Score. The best brands on this list tend to have more vehicles in their product lineups that consistently performed well.

CR recommends all the Porsche, Genesis, and Mazda (another top brand) models we've tested. Subaru falls just short of that distinction because of the below-average predicted reliability of its

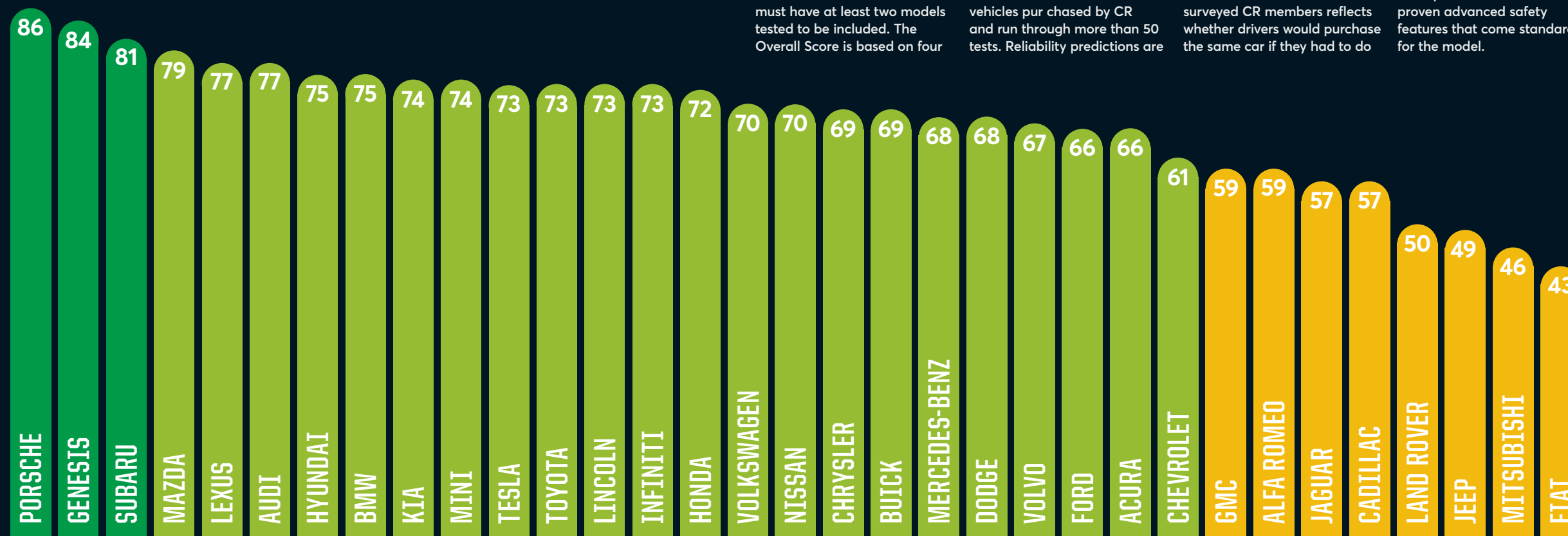
WRX sedan. Tesla was the biggest gainer, climbing eight positions due to the improved reliability of the Model 3 and Model S sedans.

The bottom brands are also an unchanged club, with Fiat, Mitsubishi, Jeep, Land Rover, Cadillac, Jaguar, Alfa Romeo, and GMC again falling short. We tested a total of 36 models from those

brands, and we recommend only one, the Jeep Grand Cherokee.

Brands that move slightly up or down in our ranking tend to have new or redesigned model offerings, such as Audi with the A6 and A8, or changes in predicted reliability. Shoppers should remember that models from all brands can vary in reliability performance.

## OVERALL SCORE



**Brand report cards** are built on an average of the Overall Score for each model tested. A brand must have at least two models tested to be included. The Overall Score is based on four

key factors: road test, reliability, owner satisfaction, and safety. The road-test scores are for vehicles purchased by CR and run through more than 50 tests. Reliability predictions are

based on problems reported by CR members in 17 trouble areas. Owner satisfaction from surveyed CR members reflects whether drivers would purchase the same car if they had to do

it again. Safety includes crash-test results and extra points awarded for proven advanced safety features that come standard for the model.

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33
2020 RANK	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33
RANK CHANGE FROM 2019	▲2	-	▲2	▲2	-	▲2	▲3	▲1	▲3	▲5	▲8	▲3	▲5	-	▲2	▲5	▲4	▲4	▲1	▲3	▲4	▲1	▲8	▲1	▲1	▲4	▲3	▲1	▲2	▲2	-		
ROAD-TEST SCORE	89	84	86	76	74	87	75	88	77	81	85	70	81	77	77	84	73	85	78	79	77	75	71	75	74	70	72	74	78	69	58	48	59
PREDICTED RELIABILITY	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲
OWNER SATISFACTION	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲
MODELS TESTED	3	3	8	6	9	9	10	11	12	2	3	18	6	4	11	6	12	2	4	9	4	5	10	5	13	6	2	5	5	6	6	3	3
MODELS RECOMMENDED	3	3	7	6	7	7	7	7	8	1	2	13	2	2	8	3	6	1	2	3	2	2	5	1	3	0	0	0	0	0	1	0	0

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