CROWN TOYOTA

WAVERLEY AUTOMALL
680 - 1717 WAVERLEY STREET
WINNIPEG, MANITOBA R3T 6A9
TEL: (204) 269-9686 (DIRECT)
FAX: (204) 275-4432
TOLL FREE: 1-866-823-3432
EMAIL: service@CrownToyota.ca
WEBSITE: www.CrownToyota.ca

GST #R8987 66 779

TOIS387594

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS387594

0201ITOIS387594

ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF $ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
10	ALANA HIEBERT 40293	5578	05/04/22	TOIS387594

CROWN TOYOTA
680-1717 WAVERLEY STREET
WINNIPEG, MB R3T 6A9

finmgr1@crowntoyotascion.ca

LABOUR RATE	LICENSE NO.	KILOMETERS	COLOUR	STOCK NO.
149.95		93,851	/	95578

YEAR/MAKE/MODEL	DELIVERY DATE	DELIVERY KMS.
16/HONDA/PILOT/4WD 4DR TOURING		93,851

VEHICLE I.D. NO	SELLING DEALER NO.	IN SERVICE DATE
5 F N Y F 6 H 9 8 G B 5 1 1 2 4 7		

F.T.E. NO	P.O. NO.	R.O. DATE
898766779MT0003		04/22/22

RESIDENCE PHONE	BUSINESS PHONE	COMMENTS
	204-269-1572	MO: 93851

LABOR & PARTS----------

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):104131 189.95

CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY $189.95
REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
(RE-INSPECTION CHARGE OF 19.95 APPLIES)
CAUSE: SAFETY NUMBER 03497571
CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ13 FIRST CDN INSPECTION HOURS: TECH(S):104131 99.95

CONDITION: PERFORM INSPECTION AS PER INSPECTION SHEET
CORRECTION: COMPLETED FIRST CDN INSPECTION

JOB # 2 TOTAL LABOR & PARTS 99.95

J# 3+20TOZZ08-IL INTERIOR LIGHTS HOURS: 0.50 TECH(S):104131 74.98

CONDITION: CHECK AND ADVISE ON INTERIOR LIGHT FUNCTION - NOT ALWAYS WORKING
CORRECTION: INSPECTED. FOUND CUSTOMER HAD INSTALLED AFTERMARKET LED BULB WITH LIGHTS NOT RECIVING FULL VOLTAGE LED BULBS DO NOT WORK. TESTED WIRING WITH TEST LIGHT. LIGHTS ALL WORKED. REPLACED WITH OEM BULBS. CONFIRMED OPERATION OF ALL LIGHTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	4	00234-00192	BULB	2.73	10.92

JOB # 3 TOTAL PARTS 10.92

JOB # 3 TOTAL LABOR & PARTS 85.90

J# 4+20TOZA ELECTRICAL MISC. HOURS: 1.00 TECH(S):104131 149.95

CONDITION: REMOVE ATER MARKET AIR HORN
CORRECTION: REMOVED AFTERMARKET AIR HORN AND WIRING.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	1	COEPP-2032C-05	BATTERY,TRANSMITT	4.15	4.15

JOB # 4 TOTAL PARTS 4.15

JOB # 4 TOTAL LABOR & PARTS 154.10

J# 5+16TOZZ21 CONTROL ARM HOURS: 2.00 TECH(S):104131 299.90

CONDITION: REMOVE AND REPLACE FRONT LOWER CONTROL ARMS
CORRECTION: REPLACED CONTROL ARMS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	1	2703-528168	CONTROL ARM	272.98	272.98
JOB # 5	1	2703-528170	CONTROL ARM	272.98	272.98

JOB # 5 TOTAL PARTS 545.96

JOB # 5 TOTAL LABOR & PARTS 845.86

J# 6+09TOZ04 MOUNT & BALANCE 4 HOURS: 1.20 TECH(S):104131 139.95

CONDITION: Mount and balance 4 tires $139.95
CORRECTION: MOUNT AND BALANCE FOUR NEW TIRES

Next Service Appointment
www.CrownToyota.ca

THANK YOU

We are striving to keep you Completely Satisfied.

You may soon receive a Service Survey.

	Outstanding 9	10
1. Was appointment available when requested?	○	●
2. Time waiting to speak to someone	○	●
3. Vehicle fixed right the first time	○	●
4. Service completed as promised	○	●
5. Service quality	○	●
6. Customer appreciation	○	●

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranteed for 24 months or 40,000 kms, whichever comes first.
Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

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DATE _____ SIGNATURE _____

CUSTOMER NO.	ADVISOR		TAG NO.	INVOICE DATE	INVOICE NO.
10	ALANA HIEBERT	40293	5578	05/04/22	TOIS387594
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE: 149.95	LICENSE NO.	KILOMETERS: 93,851	COLOUR: /	STOCK NO.: 95578
	YEAR/MAKE/MODEL: 16/HONDA/PILOT/4WD 4DR TOURING			DELIVERY DATE	DELIVERY KMS.: 93,851
	VEHICLE I.D. NO: 5 F N Y F 6 H 9 8 G B 5 1 1 2 4 7			SELLING DEALER NO.	IN SERVICE DATE
finmgr1@crowntoyotascion.ca	F.T.E. NO: 898766779MT0003	P.O. NO.		R.O. DATE: 04/22/22	
RESIDENCE PHONE	BUSINESS PHONE: 204-269-1572	COMMENTS: MO: 93851			

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 6	4	17038N	245/50R20 NEXEN	237.54	950.16
			JOB # 6 TOTAL PARTS		950.16
			JOB # 6 TOTAL LABOR & PARTS		1090.11

J# 7+19TOZZ01 BODY MISC HOURS: 0.50 TECH(S):104131 74.98
CONDITION: REPLACE THE CENTRE CONSOLE TRIM - MISSING
CORRECTION: REPALCE THE CENTRE CONSOLE TRIM PIECE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 7	1	71107-TG7-A10	GARN A L FR BPR	46.11	46.11
JOB # 7	1	77297-TG7-A01ZA	MAT POCKET	96.57	96.57
			JOB # 7 TOTAL PARTS		142.68
			JOB # 7 TOTAL LABOR & PARTS		217.66

J# 8+01TOZ OIL CHANGE HOURS: TECH(S):104131 29.35
CONDITION: Replace engine oil and filter $79.95
CAUSE: Requested by customer
CORRECTION: Completed oil change, attached minor inspection sheet to the work order.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 8	1	361-2910	OIL FILTER	8.99	8.99
JOB # 8	1	94109-14000	GASKET	0.86	0.86
JOB # 8	5	C0BBA-0W20M-1B	OIL, ENGINE	7.35	36.75
			JOB # 8 TOTAL PARTS		46.60
			JOB # 8 TOTAL LABOR & PARTS		75.95

J# 9+02TOZ ALIGNMENT HOURS: TECH(S):58601 139.95
CONDITION: FOUR WHEEL ALIGNMENT $139.95
CAUSE: ITS OUT OFF SPECS
CORRECTION: COMPLETED ALINGMENT

JOB # 9 TOTAL LABOR & PARTS 139.95

J#10+19TOZZ01A BODY MISC HOURS: 0.50 TECH(S):104131 59.50
CONDITION: MUD FLAPS LOOSE - TIGHEN
CORRECTION: TIGHTENED MUD FLAPS

JOB # 10 TOTAL LABOR & PARTS 59.50

J#11+18TOZZ12C 4WHEEL BRK SERVICE HOURS: TECH(S):104131 164.95
CONDITION: CLEAN, LUBRICATE AND ADJUST BRAKES AND/OR EMERGENCY BRAKE SYSTEM, INSPECT CYLINDERS, HOSES AND LINES.
REMOVE ALL HARDWARE AND CLIPS, GRIND CORROSION OFF ROTORS AND OR DRUMS, LUBRICATE AS NECESSARY,
DEGLAZE REAR SHOES AND OR ALL PADS
..... $164.95

Internet Service Appointment
www.CrownToyota.ca

THANK YOU

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	Outstanding 9	10
1. Was appointment available when requested?	○	●
2. Time waiting to speak to someone	○	●
3. Vehicle fixed right the first time	○	●
4. Service completed as promised	○	●
5. Service quality	○	●
6. Customer appreciation	○	●

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PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

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TDG-CT-SRVINV

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CROWN TOYOTA
680-1717 WAVERLEY STREET
WINNIPEG, MB R3T 6A9

finmgr1@crowntoyotascion.ca

LABOUR RATE	LICENSE NO.	KILOMETERS	COLOUR	STOCK NO.
149.95		93,851	/	95578

YEAR/MAKE/MODEL	DELIVERY DATE	DELIVERY KMS.
16/HONDA/PILOT/4WD 4DR TOURING		93,851

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5 F N Y F 6 H 9 8 G B 5 1 1 2 4 7		

F.T.E. NO	P.O. NO.	R.O. DATE
898766779MT0003		04/22/22

RESIDENCE PHONE	BUSINESS PHONE	COMMENTS
	204-269-1572	MO: 93851

LABOR & PARTS----------

CAUSE: CONSTANT EXPOSURE TO THE ELEMENTS MAY RESULT IN RUST BUILD-UP,WHICH CAN CAUSE BRAKE DRAGGING,PULLING,PULSATING, AND/OR ABNORMAL NOISE. REGULAR LUBRICATION AND CLEANING OF BRAKING SYSTEM COMPONENTS HELPS ENSURE PROPER FUNCTION AND REDUCE PREMATURE WEAR.

CORRECTION: COMPLETED 4 WHEEL BRAKE SERVICE. LUBRICATED CALIPERS,SLIDERS AND PINS. DEGLAZE ROTORS AND DRUMS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 11	1	DBP-WH14202	GUIDE BOLT/PIN	31.95	31.95
			JOB # 11 TOTAL PARTS		31.95
			JOB # 11 TOTAL LABOR & PARTS		196.90

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SSI	SHOP SUPPLIES INTERNAL		61.72
			TOTAL - MISC	61.72

COMMENTS----------

95578

TOTALS----------

CONTROL#	ACCOUNT NUMBER	AMOUNT..
95578	1390	3217.55

TOTAL LABOR....	1423.41
TOTAL PARTS....	1732.42
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC.CHG.	61.72
TOTAL MISC.DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**3217.55**

_____
APPROVED BY SIGNATURE

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	Outstanding 9	10
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Internet Service Appointment
www.CrownToyota.ca

TDG-CT-SRVINV

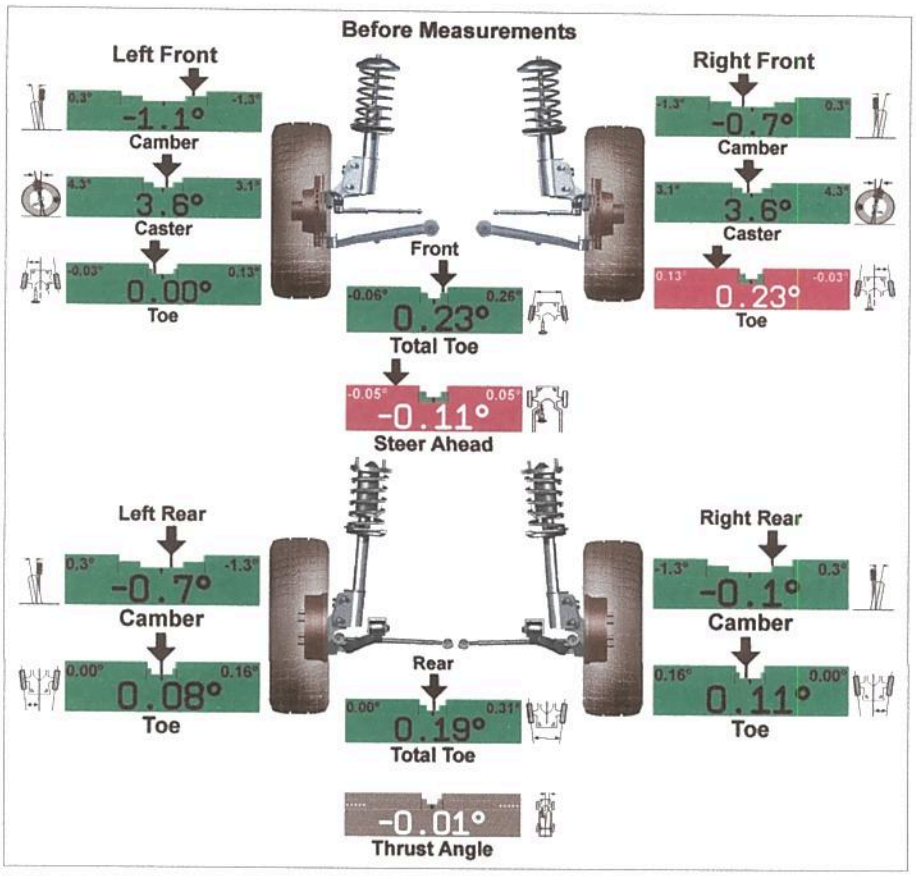
ACCOUNTING COPY-I

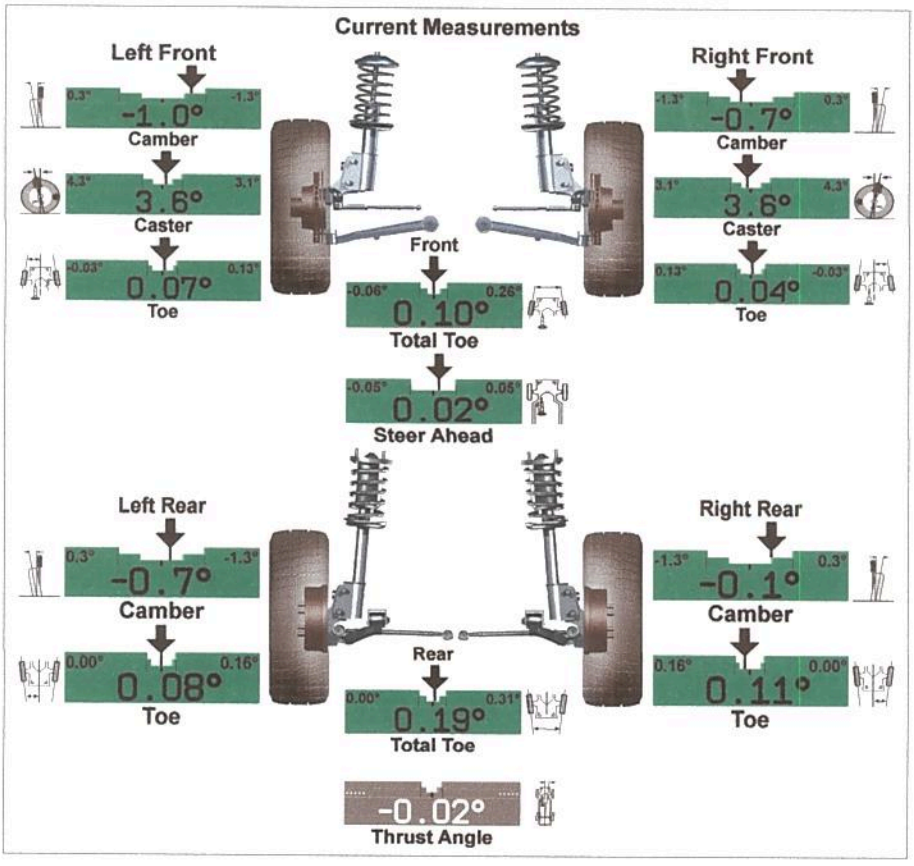
[END OF INVOICE] 02:24pm

Work Order: R355083
VIN: 5FNYF6H98GB511247
Technician: 58601
Date 5/4/22 10:43 AM

5FNYF6H98GB511247

Honda 2016-18 Pilot 4X4





- One or more values are not within specification. Tire wear, handling and safety problems may result.

FCPP
First Canadian Protection Plans

Vehicle Inspection Form

Stock #: _____ **Year:** _____ **Make:** _____ **Model:** _____

V.I.N. #: _____ **Odometer:** _____

ENGINE	Good	Service Required	Repaired
Change Oil, Lube Filter *(Mandatory)*		X	
Noise *(Lifter, Piston) (Hot and Cold)*	✓		
Motor Mounts	✓		
Turbo/Supercharger *(If Equipped)*	~		
Fluid Leaks:	✓		
Intake	✓		
Oil Pan	✓		
Cylinder Heads	✓		
Rear Main	✓		
Misc. _____			

TRANSMISSION/TRANSFER CASE	Good	Service Required	Repaired
Fluid Level/Condition (Clean, Discoloured)	✓		
Shift Quality (Syncro's) *(If Manual)*			
Shift Points *(If Automatic)*	✓		
Slipping *(If Automatic)*	✓		
Fluid Leaks/Seals/Gaskets	✓		

DRIVE AXLE	Good	Service Required	Repaired
Noise/Vibration	✓		
Fluid Leaks/Seals/Gaskets	✓		
CV/U Joints/Drive Shaft/Steady Bearing	✓		
Wheel Bearings/Spindles	✓		
CV boots	✓		
Locking Hubs	✓		
Hub/Bearing Assembly	✓		

STEERING	Good	Service Required	Repaired
Fluid Level/Leaks	✓		
Steering Rack inc. Bellows	✓		
Lines/Hoses/Pump	✓		
Linkages/Tie Rods/Couplings	✓		
Idle/Pitman Arms	✓		
Steering Dampener	✓		
Alignment Pull	✓		

BRAKE SYSTEM	Good	Service Required	Repaired
Master Cylinder/Fluid Level	✓		
Pump/Booster	✓		
Caliper/Wheel Cylinders	✓		
Anti-Lock Brakes *(Is the Light On?)*	✓		
ABS Check for Codes	✓		
Inspect Brake Lines for Cracks (Steel/Rubber)	✓		
Pads% Remaining LF 70 RF 80 LR 70 RR 70	✓		
Tires% Remaining LF 60 RF 60 LR 60 RR 60	✓		

AIR CONDITIONING	Good	Service Required	Repaired
Blower Motor *(All Speeds)*	✓		
Compressor/Clutch	✓		
Condenser/Evaporator	✓		
Idler pulley	✓		
A/C Temperature Reading			0 °C

Shaded Areas Require Reinspection After 120 Days

ELECTRICAL	Good	Service Required	Repaired
Alternator _____ Volts _____ Amps			
Starter/Solenoid/Drive	✓		
Power Windows/Seat Motor	✓		
Wiper Motors/Washers	✓		
Power Locks/Trunk Release	✓		
Power Roof Motor	✓		
Power Antenna	✓		
Rear Defroster	✓		
All Manual Switches		X	
Cruis Control	✓		
Computer Scan Codes	✓		
Speedometer/Odometer	✓		
Instrument Panel/Gauges/Lights	✓		
Horn/Warning Indicators		X	
Radio/CD/Tape/Speakers/Amp	✓		

FRONT/REAR SUSPENSION	Good	Service Required	Repaired
Control Arms/Bushings		X	
Ball Joints Specs LU _____ RU _____ LL _____ RL _____ (in Thousands of an inch) Rear LL _____ RL _____	X		
Mounts/Bushings	✓		
Shocks/Springs/Struts	✓		
Torsion Bars/Radius Arms	✓		
Stabilizer Shaft/Links/Bushings	✓		
Electronic Air Suspension	✓		

COOLING/FUEL SYSTEM	Good	Service Required	Repaired
Water Pump/Thermostat	✓		
Engine Fan/Module/Clutch	✓		
Belts & Hoses	✓		
Radiator/Heater Core	✓		
Coolant Level/Condition/Leaks	✓		
Coolant Strength/Condition	✓		
Coolant System Pressure Test	✓		
Fuel Tank/Lines	✓		
Fuel Injection Pump/Vacuum Pump	✓		

ROAD TEST	Good	Service Required	Repaired
Engine Performance	✓		
Transmission Performance	✓		
Up/Down Shifting Smoothness	✓		
Transmission Noise/Vibration	✓		
Rear Differential Performance	✓		
Rear Differential Noise/Vibration	✓		
Transfer Case Performance (4x4)	✓		
Transfer Case Noise/Vibration (4x4)	✓		
Brake Performance (Inc. ABS)	✓		
Brake Noise/Vibration	✓		
Suspension Noise/Vibration	✓		

ALTERATIONS/MODIFICATIONS
Lift Kit Yes _____ No X
Air Induction System Altered Yes _____ No X
Tire Size Matches Vehicle Build Plate Yes X No (oversized) _____

Dealership: _____

R.O # Attached: _____

Technician Name: _____

Technician License #: _____

_____ _____
Technician Signature **Date**

_____ _____
Used Vehicle Manager Signature **Date**