



WAVERLEY AUTOMALL  
 680 - 1717 WAVERLEY STREET  
 WINNIPEG, MANITOBA R3T 6A9  
 TEL: (204) 269-9686 (DIRECT)  
 FAX: (204) 275-4432  
 TOLL FREE: 1-866-823-3432  
 EMAIL: service@CrownToyota.ca  
 WEBSITE: www.CrownToyota.ca

TOIS373849

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS373849

GST #R8987 66 779



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ALL ITEMS ARE SUBJECT TO G.S.T.

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INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ \_\_\_\_\_ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

CUSTOMER NO. <b>10</b>	ADVISOR <b>ALANA HIEBERT</b>	40293	TAG NO. <b>5157</b>	INVOICE DATE <b>06/14/21</b>	INVOICE NO. <b>TOIS373849</b>
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9  finmgr1@crowntoyotascion.ca	LABOUR RATE <b>139.95</b>	LICENSE NO. <b>HNT919</b>	KILOMETERS <b>12,059</b>	COLOUR <b>WHITE/</b>	STOCK NO. <b>95157</b>
	YEAR/MAKE/MODEL <b>19/TOYOTA/RAV4/AWD LE</b>			DELIVERY DATE	DELIVERY KMS. <b>12,059</b>
	VEHICLE I.D. NO. <b>2 T 3 B 1 R F V 5 K W 0 0 6 5 2 0</b>			SELLING DEALER NO. <b>34027</b>	IN SERVICE DATE
	F.T.E. NO. <b>898766779MT0003</b>	PO. NO.	R.O. DATE <b>06/11/21</b>		
RESIDENCE PHONE	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS			

MO: 12061

LABOR & PARTS

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):68812 189.95  
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95  
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS  
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)  
 CAUSE: SAFETY NUMBER 03282323  
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):68812 125.00  
 CONDITION: PERFORM TCUV INSPECTION.  
 COMPLETE FORM.  
 PROVIDE PAPERWORK TO SERVICE MANAGER  
 CAUSE: J 116584  
 CORRECTION: COMPLETED TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

J# 3+01TOZ OIL CHANGE HOURS: TECH(S):68812 27.98  
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,  
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,  
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.  
 CHECK AND ADJUST TIRE PRESSURES.  
 4CYL & 6CYL (SYNTHETIC)...\$78.98....8CYL (SYNTH)...\$89.98  
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

JOB # 3 TOTAL PARTS 46.97

JOB # 3 TOTAL LABOR & PARTS 74.95

J# 4+09TOZCABIN CABIN FILTER HOURS: TECH(S):68812 25.04  
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.  
 INSTALL PRICE \$69.95 PLUS TAXES AND FEES.  
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.  
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-  
 JOB # 4 1 87139-0R030 ELEMENT, AIR REFI 32.95  
 JOB # 4 TOTAL PARTS 32.95

JOB # 4 TOTAL LABOR & PARTS 57.99

J# 5+02TOZ ALIGNMENT HOURS: TECH(S):100632 39.95  
 CONDITION: FOUR WHEEL ALIGNMENT \$129.95  
 CORRECTION: COMPLETED ALIGNMENT CHECK - WITH IN SPEC

JOB # 5 TOTAL LABOR & PARTS 39.95

*Internet Service Appointment*  
**www.CrownToyota.ca**

THANK YOU

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

- Outstanding
- Was appointment available when requested?  9  10
  - Time waiting to speak to someone
  - Vehicle fixed right the first time
  - Service completed as promised
  - Service quality
  - Customer appreciation

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

- MASTERCARD \_\_\_\_\_  
 VISA \_\_\_\_\_  
 DEBIT CARD \_\_\_\_\_  
 CASH \_\_\_\_\_  
 AMEX \_\_\_\_\_

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

TDG-CT-SRVINV



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RESIDENCE PHONE	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS			

MO: 12061

MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A	SSI SHOP SUPPLIES INTERNAL		
			51.12
			TOTAL - MISC 51.12

COMMENTS-----  
95157

TOTALS-----

CONTROL#	ACCOUNT NUMBER	AMOUNT..	
95157	1390	538.96	
			TOTAL LABOR.... 407.92
			TOTAL PARTS.... 79.92
			TOTAL SUBLET... 0.00
			TOTAL G.O.G.... 0.00
			TOTAL MISC.CHG. 51.12
			TOTAL MISC.DISC 0.00
			TOTAL TAX..... 0.00
			<b>TOTAL INVOICE \$ 538.96</b>

APPROVED BY SIGNATURE \_\_\_\_\_

**THANK YOU**

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

	Outstanding
1. Was appointment available when requested? <input type="radio"/>	9 <input type="radio"/> 10 <input checked="" type="radio"/>
2. Time waiting to speak to someone <input type="radio"/>	<input type="radio"/> <input checked="" type="radio"/>
3. Vehicle fixed right the first time <input type="radio"/>	<input type="radio"/> <input checked="" type="radio"/>
4. Service completed as promised <input type="radio"/>	<input type="radio"/> <input checked="" type="radio"/>
5. Service quality <input type="radio"/>	<input type="radio"/> <input checked="" type="radio"/>
6. Customer appreciation <input type="radio"/>	<input type="radio"/> <input checked="" type="radio"/>

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- VISA \_\_\_\_\_
- DEBIT CARD \_\_\_\_\_
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ACCOUNTING COPY-I

[ END OF INVOICE ]

02:14pm

TDG-CT-SRVINV

Work Order: R000001  
 VIN: 2T3B1RFV5KW006520  
 Technician: 100632  
 Date: 6/14/21 1:05 PM



### Toyota 2019-21 RAV4 4X4 225/65R17, 225/60R18

