



WAVERLEY AUTOMALL  
 680 - 1717 WAVERLEY STREET  
 WINNIPEG, MANITOBA R3T 6A9  
 TEL: (204) 269-9686 (DIRECT)  
 FAX: (204) 275-4432  
 TOLL FREE: 1-866-823-3432  
 EMAIL: service@CrownToyota.ca  
 WEBSITE: www.CrownToyota.ca

TOIS372663

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS372663

GST #R8987 66 779



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ALL ITEMS ARE SUBJECT TO G.S.T.

**O U T** INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ \_\_\_\_\_ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.  
 DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

CUSTOMER NO. <b>10</b>	ADVISOR <b>ALANA HIEBERT</b>	40293	TAG NO. <b>5107</b>	INVOICE DATE <b>05/20/21</b>	INVOICE NO. <b>TOIS372663</b>
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9  finmgr1@crowntoyotascion.ca	LABOUR RATE <b>139.95</b>	LICENSE NO.	KILOMETERS <b>9,223</b>	COLOUR <b>BLACK/</b>	STOCK NO. <b>95107</b>
	YEAR/MAKE/MODEL <b>20/TOYOTA/HIGHLANDER/XLE AWD</b>			DELIVERY DATE	DELIVERY KMS. <b>9,223</b>
	VEHICLE I.D. NO. <b>5 T D G Z R B H 4 L S 5 1 3 4 8 8</b>			SELLING DEALER NO.	IN SERVICE DATE
	F.T.E. NO. <b>898766779MT0003</b>	P.O. NO.	R.O. DATE <b>05/19/21</b>		
RESIDENCE PHONE	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS <b>MO: 9225</b>			

LABOR & PARTS-----  
**J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):36097 189.95**  
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95  
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS  
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)  
 CAUSE: SAFETY NUMBER 03282250  
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

**J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):36097 125.00**  
 CONDITION: PERFORM TCUV INSPECTION.  
 COMPLETE FORM.  
 PROVIDE PAPERWORK TO SERVICE MANAGER  
 CAUSE: J 116565  
 CORRECTION: PERFORMED TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

**J# 3 01TOLYZZ1S-16Z Service #1 HOURS: TECH(S):999 0.00**  
 CONDITION: Check installation of driver's floor mat. Reset Maintenance  
 Reminder Light or system. Inspect all lights and horn for  
 proper operation. Inspect wiper blades, linkage and washers  
 for proper operation. Inspect and adjust level - engine  
 oil, brake fluid, engine/inverter coolant, power steering  
 fluid and washer fluid. Remove & inspect engine air filter.  
 Remove & inspect cabin air filter. Check and record tire  
 tread depth. Examine tires for damage and uneven wear.  
 Remove wheels & visually inspect brake pads, calipers,  
 rotors, brake lines and hoses. Rotate tires (applicable to  
 same size wheels, front & rear) or alternatively perform  
 seasonal tire change-over. Record inspection results,  
 measurements and component condition on inspection form  
 and/or repair order.  
 CORRECTION: COMPLETED

JOB # 3 TOTAL LABOR & PARTS 0.00

**J# 4+01TOZ OIL CHANGE HOURS: TECH(S):36097 30.71**  
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,  
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,  
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.  
 CHECK AND ADJUST TIRE PRESSURES.  
 4CYL & 6CYL (SYNTHETIC)...\$78.98...8CYL (SYNTH)...\$89.98  
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 4	1	PKYZZA1-0W20	OIL CHANGE		44.24
JOB # 4	1	90430-12028	GASKET	****	****
JOB # 4	1	04152-YZZA1	REPLACEABLE ELEME	****	****
JOB # 4	6	COBBA-0W2SN-0B	OW20 GF5	****	****

JOB # 4 TOTAL PARTS 44.24

JOB # 4 TOTAL LABOR & PARTS 74.95

**THANK YOU**

We are striving  
 to keep you  
 Completely Satisfied.  
 You may soon receive  
 a Service Survey.

	Outstanding
1. Was appointment available when requested? .....	9 <input type="radio"/> 10 <input checked="" type="radio"/>
2. Time waiting to speak to someone .....	<input type="radio"/> <input checked="" type="radio"/>
3. Vehicle fixed right the first time .....	<input type="radio"/> <input checked="" type="radio"/>
4. Service completed as promised .....	<input type="radio"/> <input checked="" type="radio"/>
5. Service quality .....	<input type="radio"/> <input checked="" type="radio"/>
6. Customer appreciation .....	<input type="radio"/> <input checked="" type="radio"/>

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

**PAYMENT METHOD**

MASTERCARD \_\_\_\_\_  
 VISA \_\_\_\_\_  
 DEBIT CARD \_\_\_\_\_  
 CASH \_\_\_\_\_  
 AMEX \_\_\_\_\_

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

**WARRANTY**

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment  
[www.CrownToyota.ca](http://www.CrownToyota.ca)

TDG-CT-SRVINV



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DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

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	F.T.E. NO. <b>898766779MT0003</b>		PO. NO.	R.O. DATE <b>05/19/21</b>	
RESIDENCE PHONE	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS		<b>M0: 9225</b>	
finmgr10@crowntoyotascion.ca					

**J# 5+09TOZCABIN CABIN FILTER HOURS: TECH(S):36097 25.04**  
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.  
 INSTALL PRICE \$69.95 PLUS TAXES AND FEES.  
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.  
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1	87139-0R030	ELEMENT, AIR REFI	32.95	32.95
JOB # 5 TOTAL PARTS					32.95
JOB # 5 TOTAL LABOR & PARTS					57.99

**J# 6+02TOZ ALIGNMENT HOURS: 1.00 TECH(S):105765 129.95**  
 CONDITION: FOUR WHEEL ALIGNMENT \$129.95  
 CORRECTION: COMPLETED ALIGNMENT

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SSI	SHOP SUPPLIES INTERNAL		51.12
TOTAL - MISC				51.12

COMMENTS  
95107

CONTROL#	ACCOUNT NUMBER	AMOUNT..	TOTAL LABOR...	500.65
95107	1390	628.96	TOTAL PARTS...	77.19
			TOTAL SUBLET...	0.00
			TOTAL G.O.G....	0.00
			TOTAL MISC.CHG.	51.12
			TOTAL MISC.DISC	0.00
			TOTAL TAX.....	0.00

**TOTAL INVOICE \$ 628.96**

**THANK YOU**

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

- Outstanding
- Was appointment available when requested?  9  10
  - Time waiting to speak to someone
  - Vehicle fixed right the first time
  - Service completed as promised
  - Service quality
  - Customer appreciation

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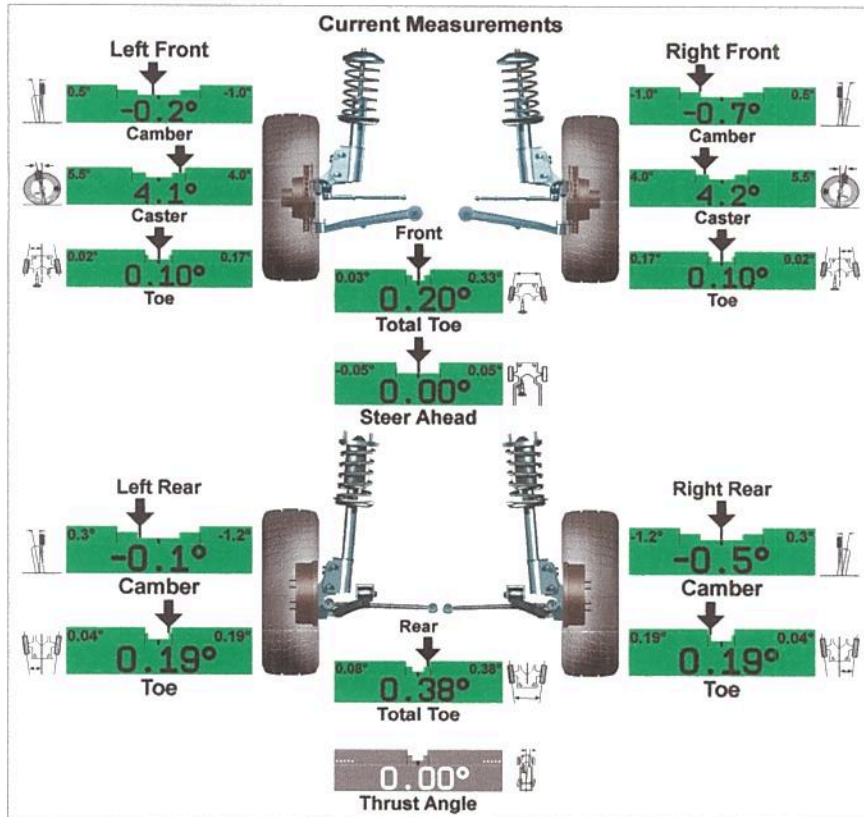
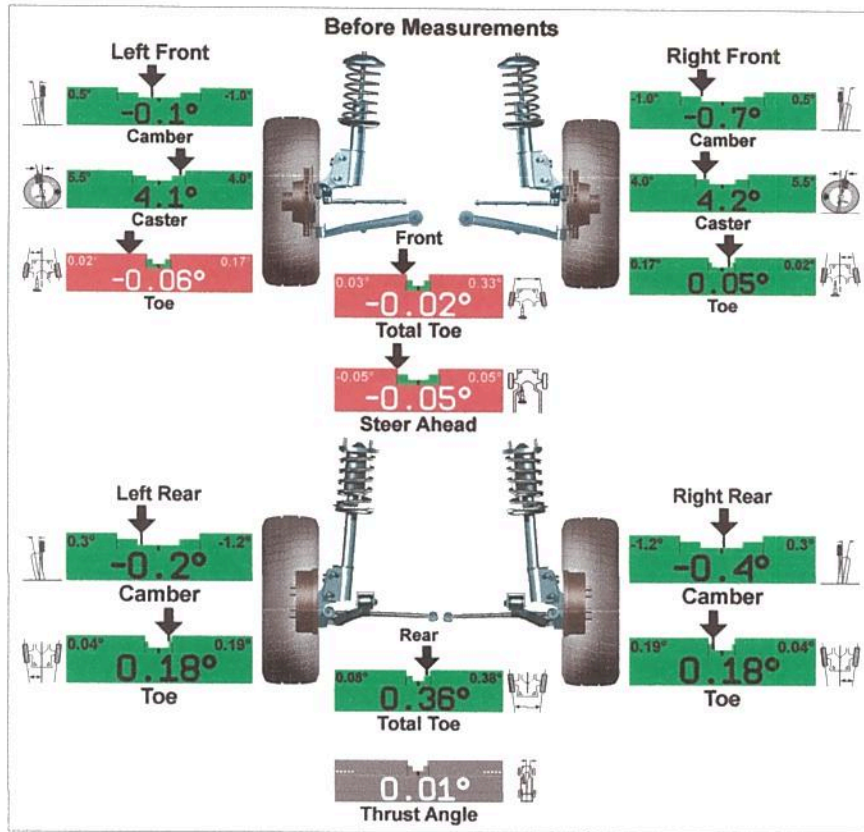
TDG-CT-SRVINV

Work Order: 543488  
 Last Name: CROWN TOYOTA  
 VIN: 5TDGZRBH4LS513488  
 Technician: 105765  
 Mileage: 9320  
 Date: 5/20/21 8:00 AM



5TDGZRBH4LS513488

### Toyota 2020-21 Highlander 4X4 GSU75L-ARZMHA



• One or more values are not within specification. Tire wear, handling and safety problems may result.