



WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

TOIS366116

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS366116

GST #R8987 66 779



02011TOIS366116

ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 4832	INVOICE DATE 12/23/20	INVOICE NO. TOIS366116
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO. BYB2775	KILOMETERS 21,433	COLOUR RED/	STOCK NO. 94832
	YEAR/MAKE/MODEL 18/TOYOTA/C-HR/FWD XLE			DELIVERY DATE	DELIVERY KMS. 21,433
	VEHICLE I.D. NO. N M T K H M B X 9 J R 0 1 1 1 6 0			SELLING DEALER NO. 14089	IN SERVICE DATE
	F.T.E. NO.		PO. NO.	R.O. DATE 12/23/20	
finmgr1@crowntoyotasacion.ca		MO: 21436			
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS			

LABOR & PARTS

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):68812 189.95
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)
 CAUSE: SAFETY NUMBER 03137009
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):68812 125.00
 CONDITION: PERFORM TCUV INSPECTION.
 COMPLETE FORM.
 PROVIDE PAPERWORK TO SERVICE MANAGER
 CAUSE: J 79689
 CORRECTION: COMPLETED TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

J# 3+18TOZZ12C 4WHEEL BRK SERVICE HOURS: TECH(S):68812 164.95
 CONDITION: CLEAN, LUBRICATE AND ADJUST BRAKES AND/OR EMERGENCY BRAKE
 SYSTEM, INSPECT CYLINDERS, HOSES AND LINES.
 REMOVE ALL HARDWARE AND CLIPS, GRIND CORROSION OFF
 ROTORS AND OR DRUMS, LUBRICATE AS NECESSARY,
 DEGLAZE REAR SHOES AND OR ALL PADS
 \$164.95
 CAUSE: CONSTANT EXPOSURE TO THE ELEMENTS MAY RESULT IN RUST
 BUILD-UP, WHICH CAN CAUSE BRAKE DRAGGING, PULLING, PULSATING,
 AND/OR ABNORMAL NOISE. REGULAR LUBRICATION AND CLEANING OF
 BRAKING SYSTEM COMPONENTS HELPS ENSURE PROPER FUNCTION
 AND REDUCE PREMATURE WEAR.
 CORRECTION: COMPLETED 4 WHEEL BRAKE SERVICE. LUBRICATED CALIPERS, SLIDERS
 AND PINS. DEGLAZE ROTORS AND DRUMS.

JOB # 3 TOTAL LABOR & PARTS 164.95

J# 4+18TOZZ01 BRAKE FLUID FLUSH HOURS: TECH(S):68812 122.03
 CONDITION: POWER VACUUM AND BLEED HYDRAULIC SYSTEM AND REPLACE WITH
 GENUINE TOYOTA BRAKE FLUID. INSPECT HYDRAULIC LINES AND
 HOSES
 \$109.95
 CORRECTION: COMPLETED BRAKE FLUID FLUSH

JOB # 4 TOTAL LABOR & PARTS 122.03

J# 5+01TOZ OIL CHANGE HOURS: TECH(S):68812 20.71
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.
 CHECK AND ADJUST TIRE PRESSURES.
 4CYL & 6CYL (SYNTHETIC)...\$78.98...8CYL (SYNTH)...\$89.98
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

THANK YOU

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 to keep you
 Completely Satisfied.
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	Outstanding
1. Was appointment available when requested?	9 <input type="radio"/> 10 <input checked="" type="radio"/>
2. Time waiting to speak to someone	<input type="radio"/> <input checked="" type="radio"/>
3. Vehicle fixed right the first time	<input type="radio"/> <input checked="" type="radio"/>
4. Service completed as promised	<input type="radio"/> <input checked="" type="radio"/>
5. Service quality	<input type="radio"/> <input checked="" type="radio"/>
6. Customer appreciation	<input type="radio"/> <input checked="" type="radio"/>

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____
 AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first.
 Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
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	F.T.E. NO.	P.O. NO.		R.O. DATE 12/23/20	
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS MO: 21436			

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1	PKYZZA6-0W20	OIL CHANGE KIT	33.24	33.24
JOB # 5	1	90430-12028	GASKET	****	****
JOB # 5	1	04152-YZZA6	REPLACEABLE ELEME	****	****
JOB # 5	5	COBBA-0W2SN-0B	OW20 GF5	****	****
JOB # 5 TOTAL PARTS					33.24
JOB # 5 TOTAL LABOR & PARTS					53.95

J# 6+09TOZCABIN CABIN FILTER HOURS: TECH(S):68812 20.04
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.
 INSTALL PRICE \$69.95 PLUS TAXES AND FEES.
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 6	1	87139-F4010	ELEMENT, AIR REFI	32.95	32.95
JOB # 6 TOTAL PARTS					32.95
JOB # 6 TOTAL LABOR & PARTS					52.99

J# 7+09TOZZ-AF AIR FILTER HOURS: TECH(S):68812 20.04
 CONDITION: REPLACE THE ENGINE AIR FILTER
 CORRECTION: REPLACED AIR FILTER.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 7	1	17801-F0020	ELEMENT SUB-ASSY,	25.95	25.95
JOB # 7 TOTAL PARTS					25.95
JOB # 7 TOTAL LABOR & PARTS					45.99

J# 8+09TOZZ17A WIPER BLADES HOURS: TECH(S):68812 0.00
 CONDITION: INSTALL WIPER BLADES
 CORRECTION: INSTALLED WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 8	1	85212-F4011	BLADE, FR WIPER,	27.41	27.41
JOB # 8	1	85222-F4031	BLADE, FR WIPER,	62.19	62.19
JOB # 8 TOTAL PARTS					89.60
JOB # 8 TOTAL LABOR & PARTS					89.60

J# 9+02TOZ ALIGNMENT HOURS: 1.00 TECH(S):100632 129.95
 CONDITION: FOUR WHEEL ALIGNMENT \$129.95
 CORRECTION: COMPLETED FOUR WHEEL ALIGNMENT
 JOB # 9 TOTAL LABOR & PARTS 129.95

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SSI	SHOP SUPPLIES INTERNAL		51.12
TOTAL - MISC				51.12

COMMENTS
94832

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THANK YOU

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- Outstanding
- Was appointment available when requested? 9 10
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TOTALS-----		
CONTROL#	ACCOUNT NUMBER	AMOUNT..
94832	1390	1025.53
	TOTAL LABOR....	792.67
	TOTAL PARTS....	181.74
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC.CHG.	51.12
	TOTAL MISC.DISC	0.00
	TOTAL TAX.....	0.00
TOTAL INVOICE \$		1025.53

APPROVED BY SIGNATURE _____

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- | | | | | |
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ACCOUNTING COPY-I

[END OF INVOICE]

02:57pm