



WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

GST #R8987 66 779

TOIS363169

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

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ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 4719	INVOICE DATE 10/29/20	INVOICE NO. TOIS363169
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO.	KILOMETERS 36,152	COLOUR GREY/	STOCK NO. 94719
finmgr1@crowntoyotascion.ca	YEAR/MAKE/MODEL 18/TOYOTA/HIGHLANDER/AWD XLE		DELIVERY DATE	DELIVERY KMS. 36,152	
	VEHICLE I.D. NO. 5 T D J Z R F H 2 J S 5 4 1 6 0 9		SELLING DEALER NO. 34027	IN SERVICE DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 10/20/20		
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS			
					MO: 36152

LABOR & PARTS

J# 2 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):36097 **189.95**
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)
 CAUSE: SAFETY NUMBER 03109270
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 2 TOTAL LABOR & PARTS **189.95**

J# 3 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):36097 **125.00**
 CONDITION: PERFORM TCUV INSPECTION.
 COMPLETE FORM.
 PROVIDE PAPERWORK TO SERVICE MANAGER
 CAUSE: J 79541
 CORRECTION: COMPLETED TCUV INSPECTION

JOB # 3 TOTAL LABOR & PARTS **125.00**

J# 5+01TOZ OIL CHANGE HOURS: TECH(S):36097 **20.71**
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.
 CHECK AND ADJUST TIRE PRESSURES.
 4CYL & 6CYL (SYNTHETIC)...\$78.98....8CYL (SYNTH).\$89.98
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1	PKYZZA1-0W20	OIL CHANGE	44.24	44.24
JOB # 5	1	90430-12028	GASKET	****	****
JOB # 5	1	04152-YZZA1	REPLACEABLE ELEME	****	****
JOB # 5	6	COBBA-0W2SN-0B	0W20 GF5	****	****
JOB # 5 TOTAL PARTS					44.24
JOB # 5 TOTAL LABOR & PARTS					64.95

J# 6+02TOZ ALIGNMENT HOURS: 1.00 TECH(S):100632 **129.95**
 CONDITION: FOUR WHEEL ALIGNMENT \$129.95
 CORRECTION: COMPLETED FOUR WHEEL ALIGNMENT

JOB # 6 TOTAL LABOR & PARTS **129.95**

J# 7+09TOZZ17A WIPER BLADES HOURS: TECH(S):36097 **0.00**
 CONDITION: INSTALL WIPER BLADES
 CORRECTION: INSTALLED WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 7	1	85214-OE120	RUBBER, WIPER INS	13.43	13.43
JOB # 7	1	C0222-WTR20	BLADE,WIPER	18.50	18.50
JOB # 7	1	C0222-WTR26	BLADE,WIPER	18.50	18.50
JOB # 7 TOTAL PARTS					50.43
JOB # 7 TOTAL LABOR & PARTS					50.43

THANK YOU

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

	Outstanding	9	10
1. Was appointment available when requested?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. Time waiting to speak to someone	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. Vehicle fixed right the first time	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. Service completed as promised	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. Service quality	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
6. Customer appreciation	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____
 AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
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RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS			MO: 36152

J# 8+09TOZCABIN CABIN FILTER HOURS: TECH(S):36097 20.04
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.
 INSTALL PRICE \$69.95 PLUS TAXES AND FEES.
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 8 1 87139-YZZ20 ELEMENT, AIR REFI 32.95	32.95
	JOB # 8 TOTAL PARTS 32.95
	JOB # 8 TOTAL LABOR & PARTS 52.99

J# 9+09TOZZ-AF AIR FILTER HOURS: TECH(S):36097 20.04
 CONDITION: REPLACE THE ENGINE AIR FILTER
 CORRECTION: REPLACED AIR FILTER.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
JOB # 9 1 17801-0P051 ELEMENT SUB-ASSEM 25.95	25.95
	JOB # 9 TOTAL PARTS 25.95
	JOB # 9 TOTAL LABOR & PARTS 45.99

J#10+15TOJEZZPB-016 TIGHTEN PROPELLER SH HOURS: TECH(S):36097 20.04
 CONDITION: TIGHTEN THE PROPELLER SHAFT BOLTS
 CORRECTION: TIGHTEN PROP SHAFT BOLTS

	JOB # 10 TOTAL LABOR & PARTS 20.04
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MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A SSI SHOP SUPPLIES INTERNAL	51.12
	TOTAL - MISC 51.12

COMMENTS-----
 94719

TOTALS-----

CONTROL#	ACCOUNT NUMBER	AMOUNT..	
94719	1390	730.42	
	TOTAL LABOR....	525.73	
	TOTAL PARTS....	153.57	
	TOTAL SUBLET...	0.00	
	TOTAL G.O.G....	0.00	
	TOTAL MISC.CHG.	51.12	
	TOTAL MISC.DISC	0.00	
	TOTAL TAX.....	0.00	
	TOTAL INVOICE \$	730.42	

THANK YOU

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- | | |
|--|---|
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APPROVED BY SIGNATURE _____

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ACCOUNTING COPY-I

[END OF INVOICE]

12:50pm

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