



WAVERLEY AUTOMALL  
 680 - 1717 WAVERLEY STREET  
 WINNIPEG, MANITOBA R3T 6A9  
 TEL: (204) 269-9686 (DIRECT)  
 FAX: (204) 275-4432  
 TOLL FREE: 1-866-823-3432  
 EMAIL: service@CrownToyota.ca  
 WEBSITE: www.CrownToyota.ca

GST #R8987 66 779

TOIS361503

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS361503



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ALL ITEMS ARE SUBJECT TO G.S.T.

**O U T** INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ \_\_\_\_\_ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.  
 DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

CUSTOMER NO. <b>10</b>	ADVISOR <b>ALANA HIEBERT</b>	40293	TAG NO. <b>4679</b>	INVOICE DATE <b>09/14/20</b>	INVOICE NO. <b>TOIS361503</b>
<b>CROWN TOYOTA</b> 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9  finmgr1@crowntoyotascion.ca	LABOUR RATE <b>139.95</b>	LICENSE NO. <b>KCJ389</b>	KILOMETERS <b>49,509</b>	COLOUR <b>03T3/FC20</b>	STOCK NO. <b>94679</b>
	YEAR/MAKE/MODEL <b>18/TOYOTA TRUCK/RAV4/XLE AWD PWLM CC</b>			DELIVERY DATE <b>10/16/18</b>	DELIVERY KMS. <b>49,509</b>
	VEHICLE I.D. NO. <b>2 T 3 R F R E V 1 J W 8 1 1 4 6 3</b>			SELLING DEALER NO. <b>34027</b>	IN SERVICE DATE <b>06/18/18</b>
	F.T.E. NO.	P.O. NO.	P.O. DATE <b>09/14/20</b>	10/16/18	
RESIDENCE PHONE	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS <b>E# ASA44L-CNTMCK</b>		MO: 49515	

**LABOR & PARTS**  
**J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):36097 189.95**  
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95  
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS  
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)  
 CAUSE: SAFETY NUMBER 03089615  
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

**J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):36097 125.00**  
 CONDITION: PERFORM TCUV INSPECTION.  
 COMPLETE FORM.  
 PROVIDE PAPERWORK TO SERVICE MANAGER  
 CAUSE: J 79509  
 CORRECTION: COMPLETED TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

**J# 3+09TOZCABIN CABIN FILTER HOURS: TECH(S):36097 20.04**  
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.  
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.  
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-  
 JOB # 3 1 87139-YZZ20 ELEMENT, AIR REFI 32.95 32.95  
 STK

JOB # 3 TOTAL PARTS 32.95

JOB # 3 TOTAL LABOR & PARTS 52.99

**J# 4+09TOZZ-AF AIR FILTER HOURS: TECH(S):36097 20.04**  
 CONDITION: REPLACE THE ENGINE AIR FILTER  
 CORRECTION: REPLACED AIR FILTER.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-  
 JOB # 4 1 17801-0V020 ELEMENT SUB-ASSEM 25.95 25.95  
 STK

JOB # 4 TOTAL PARTS 25.95

JOB # 4 TOTAL LABOR & PARTS 45.99

**J# 5+09TOZZ17A WIPER BLADES HOURS: TECH(S):36097 0.00**  
 CONDITION: REPLACE WIPER BLADES- MIS MATCHED  
 CORRECTION: INSTALLED WIPER BLADES

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-  
 JOB # 5 1 C0222-WTR26 BLADE,WIPER 18.50 18.50  
 STK

JOB # 5 1 C0222-WTR16 BLADE,WIPER 18.50 18.50  
 STK

JOB # 5 1 85242-42040 BLADE, REAR WIPER 12.44 12.44  
 STK

JOB # 5 TOTAL PARTS 49.44

**THANK YOU**

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

	Outstanding
1. Was appointment available when requested? .....	9 10 <input type="radio"/> <input checked="" type="radio"/>
2. Time waiting to speak to someone .....	<input type="radio"/> <input checked="" type="radio"/>
3. Vehicle fixed right the first time .....	<input type="radio"/> <input checked="" type="radio"/>
4. Service completed as promised .....	<input type="radio"/> <input checked="" type="radio"/>
5. Service quality .....	<input type="radio"/> <input checked="" type="radio"/>
6. Customer appreciation .....	<input type="radio"/> <input checked="" type="radio"/>

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

**PAYMENT METHOD**

MASTERCARD \_\_\_\_\_  
 VISA \_\_\_\_\_  
 DEBIT CARD \_\_\_\_\_  
 CASH \_\_\_\_\_  
 AMEX \_\_\_\_\_

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

**WARRANTY**

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment  
[www.CrownToyota.ca](http://www.CrownToyota.ca)

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03:38pm

TDC-CT-SRVINV



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RESIDENCE PHONE _____	BUSINESS PHONE <b>204-269-1572</b>	COMMENTS <b>E# ASA44L-CNTMKK</b>			<b>MO: 49515</b>

JOB # 5 TOTAL LABOR & PARTS 49.44

J# 6+18TOZZ12C 4WHEEL BRK SERVICE HOURS: TECH(S):36097 164.95

CONDITION: CLEAN, LUBRICATE AND ADJUST BRAKES AND/OR EMERGENCY BRAKE SYSTEM, INSPECT CYLINDERS, HOSES AND LINES. REMOVE ALL HARDWARE AND CLIPS, GRIND CORROSION OFF ROTORS AND OR DRUMS, LUBRICATE AS NECESSARY, DEGLAZE REAR SHOES AND OR ALL PADS

CAUSE: CONSTANT EXPOSURE TO THE ELEMENTS MAY RESULT IN RUST BUILD-UP, WHICH CAN CAUSE BRAKE DRAGGING, PULLING, PULSATING, AND/OR ABNORMAL NOISE. REGULAR LUBRICATION AND CLEANING OF BRAKING SYSTEM COMPONENTS HELPS ENSURE PROPER FUNCTION AND REDUCE PREMATURE WEAR.

CORRECTION: COMPLETED 4 WHEEL BRAKE SERVICE. LUBRICATED CALIPERS, SLIDERS AND PINS. DEGLAZE ROTORS AND DRUMS.

JOB # 6 TOTAL LABOR & PARTS 164.95

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A		SSI SHOP SUPPLIES INTERNAL		51.12
TOTAL - MISC				51.12

COMMENTS 94679

TOTALS

CONTROL#	ACCOUNT NUMBER	AMOUNT..		
94679	1390	679.44	TOTAL LABOR...	519.98
			TOTAL PARTS...	108.34
			TOTAL SUBLET...	0.00
			TOTAL G.O.G...	0.00
			TOTAL MISC.CHG.	51.12
			TOTAL MISC.DISC	0.00
			TOTAL TAX.....	0.00

TOTAL INVOICE \$ 679.44

APPROVED BY SIGNATURE \_\_\_\_\_

THANK YOU

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	Outstanding	
1. Was appointment available when requested? .....	9	10
2. Time waiting to speak to someone .....	0	10
3. Vehicle fixed right the first time .....	0	10
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5. Service quality .....	0	10
6. Customer appreciation .....	0	10

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[ END OF INVOICE ] 03:38pm

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