



WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

TOIS361277
PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS361277

GST #R8987 66 779



0201IT0IS361277

ALL ITEMS ARE SUBJECT TO G.S.T.

**O
U
T**

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 4671	INVOICE DATE 09/10/20	INVOICE NO. TOIS361277
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO.	KILOMETERS 18,061	COLOUR BLUE/	STOCK NO. 94671
finmgr1@crowntoyotascion.ca	YEAR/MAKE/MODEL 18/TOYOTA TRUCK/C-HR/SUV FWD XLE			DELIVERY DATE	DELIVERY KMS 18,061
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	VEHICLE I.D. NO. N M T K H M B X O J R O 3 8 9 7 4		SELLING DEALER NO. 34027	IN SERVICE DATE
COMMENTS		F.T.E. NO.	PO. NO.	R.O. DATE 09/08/20	
					MO: 18064

LABOR & PARTS

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):68812 189.95
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)
 CAUSE: SAFETY NUMBER 03089606
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):68812 125.00
 CONDITION: PERFORM TCUV INSPECTION.
 COMPLETE FORM.
 PROVIDE PAPERWORK TO SERVICE MANAGER
 CAUSE: J 79503
 CORRECTION: COMPLETED TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

J# 3+09TOZCABIN CABIN FILTER HOURS: TECH(S):68812 20.04
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.
 CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.
 CORRECTION: REMOVE OLD CABIN FILTER, NEW CABIN FILTER INSTALLED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 3	1	87139-F4010	ELEMENT, AIR REFI	32.95	32.95
JOB # 3 TOTAL PARTS					32.95
JOB # 3 TOTAL LABOR & PARTS					52.99

J# 4+01TOZ OIL CHANGE HOURS: TECH(S):68812 20.71
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.
 CHECK AND ADJUST TIRE PRESSURES.
 4CYL & 6CYL (SYNTHETIC)...\$78.98...8CYL (SYNTH)...\$89.98
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 4	1	PKYZZF2-0W20	OIL CHANGE	36.24	36.24
JOB # 4	1	90430-12028	GASKET	****	****
JOB # 4	1	90915-YZZF2	FILTER S/A, OIL	****	****
JOB # 4	5	COBBA-0W2SN-0B	0W20 GF5	****	****
JOB # 4 TOTAL PARTS					36.24
JOB # 4 TOTAL LABOR & PARTS					56.95

J# 5+09TOZZ17A WIPER BLADES HOURS: TECH(S):68812 0.00
 CONDITION: REPLACE ALL THREE WIPER BLADES
 CORRECTION: INSTALLED WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1	85212-F4011	BLADE, FR WIPER,	27.41	27.41
JOB # 5	1	85222-F4031	BLADE, FR WIPER,	62.15	62.15

THANK YOU

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

	Outstanding	9	10
1. Was appointment available when requested?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. Time waiting to speak to someone	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. Vehicle fixed right the first time	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. Service completed as promised	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. Service quality	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
6. Customer appreciation	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

TDG-CT-SRVINV





WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

TOIS361277
PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS361277

GST #R8987 66 779



0201IT0IS361277

ALL ITEMS ARE SUBJECT TO G.S.T.

O
U
T

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 4671	INVOICE DATE 09/10/20	INVOICE NO. TOIS361277
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9 finmgr1@crowntoyotascion.ca	LABOUR RATE 139.95	LICENSE NO.	KILOMETERS 18,061	COLOUR BLUE/	STOCK NO. 94671
	YEAR/MAKE/MODEL 18/TOYOTA TRUCK/C-HR/SUV FWD XLE			DELIVERY DATE	DELIVERY KMS. 18,061
	VEHICLE I.D. NO. N M T K H M B X O J R O 3 8 9 7 4			SELLING DEALER NO. 34027	IN SERVICE DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 09/08/20		
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS			MO: 18064

JOB # 5 TOTAL PARTS 89.56

JOB # 5 TOTAL LABOR & PARTS 89.56

J# 6+02TOZ ALIGNMENT HOURS: 1.00 TECH(S):58601 129.95

CONDITION: FOUR WHEEL ALIGNMENT \$129.95
 CORRECTION: COMPLETED FOUR WHEEL ALIGNMENT

JOB # 6 TOTAL LABOR & PARTS 129.95

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----		
JOB # A SSI SHOP SUPPLIES INTERNAL		51.12
TOTAL - MISC		51.12

COMMENTS - 94671

TOTALS-----

CONTROL#	ACCOUNT NUMBER	AMOUNT..		
94671	1390	695.52	TOTAL LABOR....	485.65
			TOTAL PARTS....	158.75
			TOTAL SUBLET...	0.00
			TOTAL G.O.G....	0.00
			TOTAL MISC.CHG.	51.12
			TOTAL MISC.DIS	0.00
			TOTAL TAX.....	0.00
			TOTAL INVOICE \$	695.52

THANK YOU

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

- | | | |
|--|-----------------------|----------------------------------|
| | Outstanding | |
| 1. Was appointment available when requested? | 9 | 10 |
| 2. Time waiting to speak to someone | <input type="radio"/> | <input checked="" type="radio"/> |
| 3. Vehicle fixed right the first time | <input type="radio"/> | <input checked="" type="radio"/> |
| 4. Service completed as promised | <input type="radio"/> | <input checked="" type="radio"/> |
| 5. Service quality | <input type="radio"/> | <input checked="" type="radio"/> |
| 6. Customer appreciation | <input type="radio"/> | <input checked="" type="radio"/> |

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

- MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____
 AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
www.CrownToyota.ca

ACCOUNTING COPY-I

[END OF INVOICE] 01:07pm

TDG-CT-SRV/INV