



WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

TOIS361031

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS361031

GST #R8987 66 779



0201IT0IS361031

ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 4668	INVOICE DATE 09/11/20	INVOICE NO. TOIS361031
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO. GXZ774	KILOMETERS 104,521	COLOUR WHITE/	STOCK NO. 94668
	YEAR/MAKE/MODEL 14/TOYOTA TRUCK/SIENNA/5DR XLE 7-PAS			DELIVERY DATE	DELIVERY KMS 104,521
	VEHICLE I.D. NO. 5 T D Y K 3 D C 7 E S 4 6 0 8 5 9			SELLING DEALER NO. 34030	IN SERVICE DATE
finmgr1@crowntoyotascion.ca	F.T.E. NO.	P.O. NO.	R.O. DATE 09/02/20		
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS MO: 104526			

LABOR & PARTS-----
J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):12282 189.95
 CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
 (RE-INSPECTION CHARGE OF 19.95 APPLIES)
 CAUSE: SAFETY NUMBER 03089610
 CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2-01TOZ OIL CHANGE HOURS: TECH(S):12282 20.71
 CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER,
 LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN,
 AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS.
 CHECK AND ADJUST TIRE PRESSURES.
 4CYL & 6CYL (SYNTHETIC)...\$78.98....8CYL (SYNTH)...\$89.98
 CORRECTION: COMPLETED OIL AND FILTER SERVICE

JOB # 2 TOTAL LABOR & PARTS 64.95

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-		
JOB # 2 1 PKYZZA1-0W20 OIL CHANGE	44.24	44.24
JOB # 2 1 90430-12028 GASKET	****	****
JOB # 2 1 04152-YZZA1 REPLACEABLE ELEME	****	****
JOB # 2 6 COBBA-0W2SN-OB OW20 GF5	****	****

JOB # 2 TOTAL PARTS 44.24

J# 3-09TOZZ17A WIPER BLADES HOURS: TECH(S):12282 0.00
 CONDITION: INSTALL WIPER BLADES
 CORRECTION: INSTALLED WIPER BLADES

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-		
JOB # 3 1 CO222-WTR20 BLADE,WIPER	18.50	18.50
JOB # 3 1 CO222-WTR28 BLADE,WIPER	18.50	18.50
JOB # 3 1 CO222-REA14 BLADE,WIPER	12.25	12.25

JOB # 3 TOTAL PARTS 49.25

JOB # 3 TOTAL LABOR & PARTS 49.25

J# 4-09TOZZ-AF AIR FILTER HOURS: TECH(S):12282 20.04
 CONDITION: REPLACE THE ENGINE AIR FILTER
 CORRECTION: REPLACED AIR FILTER.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-		
JOB # 4 1 17801-0P051 ELEMENT SUB-ASSEM	25.95	25.95

JOB # 4 TOTAL PARTS 25.95

JOB # 4 TOTAL LABOR & PARTS 45.99

J# 5-09TOZCABIN CABIN FILTER HOURS: TECH(S):12282 20.04
 CONDITION: AFTER INSPECTION, CABIN FILTER NEEDS REPLACEMENT.
 INSTALL PRICE \$69.95 PLUS TAXES AND FEES.

CAUSE: CABIN FILTER FOUND TO BE PLUGGED WITH DIRT AND DUST.
 CORRECTION: REMOVE OLD CABIN FILTER NEW CABIN FILTER INSTALLED

THANK YOU

We are striving to keep you Completely Satisfied. You may soon receive a Service Survey.

	Outstanding	
1. Was appointment available when requested?	9 <input type="radio"/> 10 <input checked="" type="radio"/>	
2. Time waiting to speak to someone	<input type="radio"/> <input checked="" type="radio"/>	
3. Vehicle fixed right the first time	<input type="radio"/> <input checked="" type="radio"/>	
4. Service completed as promised	<input type="radio"/> <input checked="" type="radio"/>	
5. Service quality	<input type="radio"/> <input checked="" type="radio"/>	
6. Customer appreciation	<input type="radio"/> <input checked="" type="radio"/>	

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
www.CrownToyota.ca

ACCOUNTING COPY-I

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11:16am



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RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS	MO: 104526		

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 5	1		87139-YZZ20	ELEMENT, AIR REFI	32.95	32.95
JOB # 5 TOTAL PARTS						32.95
JOB # 5 TOTAL LABOR & PARTS						52.99
<hr/>						
J# 6+02TOZ			ALIGNMENT	HOURS: 1.00 TECH(S):58601		129.95
CONDITION: FOUR WHEEL ALIGNMENT \$129.95						
CORRECTION: COMPLETE FOUR WHEEL ALIGNMENT						
JOB # 6 TOTAL LABOR & PARTS						129.95
<hr/>						
J# 7+20TOZA			ELECTRICAL MISC.	HOURS: 1.00 TECH(S):12282		119.00
CONDITION: REMOVE AND REPALCE THE BLOCK HEATER- CORD FRAYED						
CORRECTION: REPLACED BLOCK HEATER						
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PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 7	1		PK5A4-08J13	BLOCK HEATER	100.00	100.00
JOB # 7 TOTAL PARTS						100.00
JOB # 7 TOTAL LABOR & PARTS						219.00
<hr/>						
MISC	CODE		DESCRIPTION	CONTROL NO		PRICE
JOB # A			SSI SHOP SUPPLIES INTERNAL			51.12
TOTAL - MISC						51.12

THANK YOU

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Outstanding

1. Was appointment available when requested?	9	10
2. Time waiting to speak to someone	<input type="radio"/>	<input checked="" type="radio"/>
3. Vehicle fixed right the first time	<input type="radio"/>	<input checked="" type="radio"/>
4. Service completed as promised	<input type="radio"/>	<input checked="" type="radio"/>
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COMMENTS: 94668

TOTALS:

CONTROL# 94668	ACCOUNT NUMBER 1390	AMOUNT.. 803.20	TOTAL LABOR... 499.69
			TOTAL PARTS... 252.39
			TOTAL SUBLET... 0.00
			TOTAL G.O.G... 0.00
			TOTAL MISC.CHG. 51.12
			TOTAL MISC.DISC 0.00
			TOTAL TAX..... 0.00
TOTAL INVOICE \$			803.20

PAYMENT METHOD

MASTERCARD _____

VISA _____

DEBIT CARD _____

CASH _____

AMEX _____

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TDG-CT-SRVINV