



WAVERLEY AUTOMALL
 680 - 1717 WAVERLEY STREET
 WINNIPEG, MANITOBA R3T 6A9
 TEL: (204) 269-9686 (DIRECT)
 FAX: (204) 275-4432
 TOLL FREE: 1-866-823-3432
 EMAIL: service@CrownToyota.ca
 WEBSITE: www.CrownToyota.ca

TOIS359205

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS359205

GST #R8987 66 779



0201IT0IS359205

ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT	40293	TAG NO. 0041	INVOICE DATE 08/31/20	INVOICE NO. TOIS359205
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO. BK0041	KILOMETERS 190,836	COLOR WHITE/	STOCK NO. 2600041
	YEAR/MAKE/MODEL 15/TOYOTA TRUCK/HIGHLANDER/4DR AWD L			DELIVERY DATE 11/17/15	DELIVERY KMS 190,836
	VEHICLE I.D. NO. 5 T D B K R F H X F S 2 2 0 4 0 3			SELLING DEALER NO. 34027	IN SERVICE DATE 10/21/15
finmgr1@crowntoyotascion.ca	F.T.E. NO.	P.O. NO.		R.O. DATE 07/27/20	11/17/15
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS E# GSU55L-ARTNKA			MO: 190842

LABOR & PARTS					
J# 1 69TOZZ02	GOVERNMENT SAFETY	HOURS: 1.50	TECH(S):36097		189.95
CONDITION:	PERFORM MANITOBA PROVINCIAL SAFETY \$189.95 REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS (RE-INSPECTION CHARGE OF 19.95 APPLIES)				
CAUSE:	SAFETY NUMBER 03073218				
CORRECTION:	COMPLETED MB SAFETY INSPECTION				
				JOB # 1 TOTAL LABOR & PARTS	189.95
J# 2+20TOZA	ELECTRICAL MISC.	HOURS: 0.80	TECH(S):36097		111.96
CONDITION:	REMOVE AND REPALCE THE LEFT INNER TAIL LAMP ASSEMBLY- BROKEN				
CORRECTION:	REPLACED INNER TAIL LAMP ASSEMBLY				
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-					
JOB # 2	1	81590-0E060	LAMP ASSY, RR, LH	265.13	265.13
				JOB # 2 TOTAL PARTS	265.13
				JOB # 2 TOTAL LABOR & PARTS	377.09
J# 3+20TOZZ08-LPB	LICENSE PLATE BULB	HOURS:	TECH(S):36097		19.95
CONDITION:	REMOVE AND REPLACE THE LICENSE PLATE BULB- BURNT OUT				
CORRECTION:	REMOVED LICENSE PLATE BULB COVER-INSTALLED NEW BULB REINSTALLED LICENSE PLATE BULB COVER				
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-					
JOB # 3	1	00234-00192	BULB	2.84	2.84
				JOB # 3 TOTAL PARTS	2.84
				JOB # 3 TOTAL LABOR & PARTS	22.79
J# 4+09TOZ07	MOUNT/BALANCE TIRES	HOURS:	TECH(S):36097		64.97
CONDITION:	REMOVE AND REPLACE TWO TIRES - BADLY CUPPED				
CORRECTION:	MOUNT AND BALANCED 2 TIRES				
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-					
JOB # 4	2	COMNA-35664	245/60R18	292.74	585.48
		MICHELIN LATITUDE TOUR			
				JOB # 4 TOTAL PARTS	585.48
				JOB # 4 TOTAL LABOR & PARTS	650.45
J# 5+02TOZ	ALIGNMENT	HOURS: 1.00	TECH(S):58601		129.95
CONDITION:	FOUR WHEEL ALIGNMENT \$129.95				
CORRECTION:	COMPLETED FOUR WHEEL ALIGNMENT				
				JOB # 5 TOTAL LABOR & PARTS	129.95

THANK YOU

We are striving to keep you Completely Satisfied.

You may soon receive a Service Survey.

Outstanding

- | | | |
|--|---|----|
| 1. Was appointment available when requested? | 9 | 10 |
| 2. Time waiting to speak to someone | 0 | 10 |
| 3. Vehicle fixed right the first time | 0 | 10 |
| 4. Service completed as promised | 0 | 10 |
| 5. Service quality | 0 | 10 |
| 6. Customer appreciation | 0 | 10 |

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

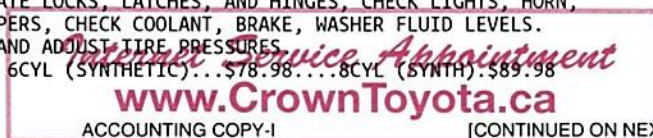
MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____
 AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

TDG-CT-SRVINNV





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CORRECTION: COMPLETED OIL AND FILTER SERVICE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 6	1		PKYZZA1-OW20	OIL CHANGE		44.24
JOB # 6	1		90430-12028	GASKET	****	****
JOB # 6	1		04152-YZZA1	REPLACEABLE ELEME	****	****
JOB # 6	6		COBBA-OW2SN-OB	OW20 GF5	****	****
JOB # 6 TOTAL PARTS						44.24
JOB # 6 TOTAL LABOR & PARTS						64.95

J# 7+09TOZZ17A WIPER BLADES HOURS: TECH(S):36097 0.00
 CONDITION: REMOVE AND REPLACE BOTH FRONT WIPER BLADES- WORN
 CORRECTION: INSTALLED WIPER BLADES

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 7	1		C0222-WTR20	BLADE,WIPER		18.50
JOB # 7	1		C0222-WTR26	BLADE,WIPER		18.50
JOB # 7 TOTAL PARTS						37.00
JOB # 7 TOTAL LABOR & PARTS						37.00

J# 8+20TOZ ELECTRICAL DIAGNOSIS HOURS: 5.00 TECH(S):36097 445.00
 CONDITION: CHECK AND ADVIS EON ITRE LIGHT ON , DASH WARNING LIGHTS, ELE C SYSTEM NOT WORKING UNTIL IGNITION IS ONE - PLEASE ADVISE
 CAUSE: BROKEN WIRE
 CORRECTION: TOOK FUSE BOXS A PART AND REPAIRED THE BROKEN WIRE

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SSI	SHOP SUPPLIES INTERNAL	
TOTAL - MISC			51.12

COMMENTS
2600041

TOTALS

CONTROL#	ACCOUNT NUMBER	AMOUNT..
2600041	1390	1968.30
TOTAL LABOR....		982.49
TOTAL PARTS....		934.69
TOTAL SUBLET...		0.00
TOTAL G.O.G....		0.00
TOTAL MISC.CHG.		51.12
TOTAL MISC.DISC		0.00
TOTAL TAX.....		0.00
TOTAL INVOICE \$		1968.30

APPROVED BY SIGNATURE _____

Internet Service Appointment
www.CrownToyota.ca
 ACCOUNTING COPY-1 [END OF INVOICE] 10:08am

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