



WAVERLEY AUTO MALL
1700B WAVERLEY STREET
WINNIPEG, MB R3T 5V7
TEL: (204) 269-9694
TOLL FREE: 1 (888) 839-0021
FAX: (204) 275-4423
WEB SITE: www.CrownAcura.ca

GST #R134181361

PRIVACY POLICY
I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purpose of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to ACURA, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

O U T
INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.
DATE _____ SIGNATURE _____

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO. 10	ADVISOR DENNIS KONZELMAN 9210	TAG NO. 109L	INVOICE DATE 08/24/21	INVOICE NO. ACIS214077
CROWN ACURA 1700B WAVERLEY STREET WINNIPEG, MB R3T 5V7	LABOUR RATE	LICENSE NO.	COLOUR BLACK/	STOCK NO. 342109L
	YEAR/MAKE/MODEL 19/ACURA/MDX/ELITE SH-AWD		DELIVERY DATE	DELIVERY KMS. 55,000
	VEHICLE I.D. NO. 5 J 8 Y D 4 H 8 1 K L 8 0 1 7 0 9		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. Y	P.O. NO.	R.O. DATE 08/23/21	IN SERVICE DATE
RESIDENCE PHONE	BUSINESS PHONE 204-269-9551	COMMENTS	MO: 61281	

LABOR & PARTS				
J# 1 17ACZ00	UCD SAFETY INSPECTIO	HOURS:	TECH(S):59328	259.95
COMPLAINT:	PERFORM MANITOBA SAFTEY & RECON INSPECTION & ADVISE.			
CAUSE:	FRONT BRAKE PADS - 11MM / REAR 9MM FRONT ROTORS - 27.89/27.84 / REAR 10.79/10.81 DISCARD 26.00 / 9.00 TIRES - 4/32 FRONT 3/32 REAR - WORN IN CENTER			
CORRECTION:	NO REPAIRS REQUIRED			
			JOB # 1 TOTAL LABOR & PARTS	259.95
J# 2 17ACZ010	ACURA CERTIFICATION	HOURS:	TECH(S):59328	99.00
COMPLAINT:	PERFORM ACURA "PRE-OWNED" CERTIFICATION INSPECTION & ADVISE.			
CORRECTION:	REPLACE 4 TIRES , WORN IN CENTER AND BELOW ACURA CERT SPEC 265/45R20 MICHELIN REPLACE AIR FILTER, CABIN FILTER AND FACTORY SCHEDULED MAINTENCE			
			JOB # 2 TOTAL LABOR & PARTS	99.00
J# 3 91ACZ267	A (0w20) -- 6 cyl	HOURS:	TECH(S):59328	0.00
COMPLAINT:	Main Symbol A (0w20) -- 6 cyl REPLACE ENGINE OIL AND FILTER DRAIN AND REFILL OIL WITH GENUINE ACURA ENGINE OIL WITH A VISCOSITY SPECIFIC TO YOUR ENGINE TOP UP FLUID LEVELS INSPECT TIRES / ADJUST TIRE PRESSURES INSPECT VEHICLE UNDER BODY\$129.95 PLUS SHOP SUPPLIES AND TAXES.			
CORRECTION:	PERFORMED SERVICE AS REQUIRED.			
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-				
JOB # 3	1	PK0W206	OW20 SYNTHETIC 6 CYL	59.95
JOB # 3	1	15400-RTA-003	OIL FILTER CARTRI	****
JOB # 3	1	94109-14000	WASHER DRAIN 14MM	****
JOB # 3	5	OW20	OW20 BULK OIL	****
			JOB # 3 TOTAL PARTS	59.95
			JOB # 3 TOTAL LABOR & PARTS	59.95
J# 4 06ACZ00	WHEEL ALIGNMENT	HOURS:	TECH(S):59328	139.95
COMPLAINT:	PERFORM 4 WHEEL ALIGNMENT A WHEEL ALIGNMENT IS THE MEASUREMENT OF THE COMPLEX SUSPENSION ANGLES AND THE ADJUSTMENT OF THE VARIOUS COMPONENTS THAT MAKE UP A VEHICLE'S SUSPENSION. IT IS A SUSPENSION TUNING TOOL WHICH GREATLY AFFECTS THE VEHICLE'S HANDLING AND PROMOTES EVEN TIRE WEAR. \$139.95 + TAX			
CORRECTION:	MEASURED ALL SUSPENSION ANGLES AND ADJUSTED TO MOST CLOSELY MATCH FACTORY SPECIFICATION.			
			JOB # 4 TOTAL LABOR & PARTS	139.95

THANK YOU

WE APPRECIATE THE OPPORTUNITY TO SERVE YOU. CUSTOMER SATISFACTION IS OUR NUMBER ONE PRIORITY.

NEXT APPOINTMENT DATE

PAYMENT METHOD (INITIAL)

CERTIFIED CHEQUE _____
MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____

SHOP SUPPLIES' FEES AS SHOWN ON THIS INVOICE INCLUDE NECESSARY CLEANERS & DEGREASERS, MISC. CLIPS, BOLTS, FASTENERS, CONNECTORS, LUBRICANTS, ETC.

WARRANTY

Unless otherwise indicated, HONDA/ACURA parts are warranted for 12 months or 20,000 kms, whichever comes first.
Labour is covered if the part was installed by a HONDA/ACURA dealer. HONDA/ACURA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
www.CrownAcura.ca

ELC-S/I (9-98) Copyright © 1985 The Reynolds and Reynolds Company (Canada) LTD. SF698665 Q. (05/18)



WAVERLEY AUTO MALL
 1700B WAVERLEY STREET
 WINNIPEG, MB R3T 5V7
 TEL: (204) 269-9694
 TOLL FREE: 1 (888) 839-0021
 FAX: (204) 275-4423
 WEB SITE: www.CrownAcura.ca

PRIVACY POLICY
 I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purpose of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to ACURA, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

GST #R134181361

O U T
 INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.
 DATE _____ SIGNATURE _____

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO. 10	ADVISOR DENNIS KONZELMAN 9210	TAG NO. 109L	INVOICE DATE 08/24/21	INVOICE NO. ACIS214077
CROWN ACURA 1700B WAVERLEY STREET WINNIPEG, MB R3T 5V7	LABOUR RATE	LICENSE NO.	COLOUR BLACK/	STOCK NO. 342109L
	YEAR/MAKE/MODEL 19/ACURA/MDX/ELITE SH-AWD		DELIVERY DATE	DELIVERY KMS. 55,000
	VEHICLE I.D. NO. 5 J 8 Y D 4 H 8 1 K L 8 0 1 7 0 9		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. Y	P.O. NO.	R. O. DATE 08/23/21	IN SERVICE DATE
RESIDENCE PHONE	BUSINESS PHONE 204-269-9551	COMMENTS	MO: 61281	

J# 5 14ACZ	BODY ELECTRICAL	HOURS:	TECH(S):59328	0.00
COMPLAINT:	PLEASE WASH ALL PRIOR CLIENTS INFO			
CORRECTION:	FACTORY RESET AND DEFAULT CONTROLS			
			JOB # 5 TOTAL LABOR & PARTS	0.00
J# 6 10ACZ	AIR CONDITIONING	HOURS:	TECH(S):59328	0.00
COMPLAINT:	CHECK AND TEST HVAC SYSTEM, TEMPERATURE TEST THE A/C SYSTEM.			
CORRECTION:	WORKIUNG			
			JOB # 6 TOTAL LABOR & PARTS	0.00
J# 7 16ACZ19	BLOCK HEATER	HOURS:	TECH(S):59328	0.00
CORRECTION:	WORKING			
			JOB # 7 TOTAL LABOR & PARTS	0.00
J# 8 20ACZ010	5SP PCM UPDATE	HOURS:	TECH(S):59328	0.00
COMPLAINT:	PCM UPDATE FOR LOCK UP FUNCTION WARRANTY EXTENSION, TORQUE CONVERTER. 2007-2009 MDX 2009-2011 TL 2009-2010 RL			
CAUSE:	PRODUCT UPDATE APPLIES			
CORRECTION:	PERFORMED PCM UPDATE 1255C0 0.2 K56 5TU 37820-RYE-A62 PERFORMED BOTH PCM AND TCM UPDATES ON VEHICLE. BA-D3-41 A1-D-B4			
			JOB # 8 TOTAL LABOR & PARTS	0.00
J# 9 00ACZ	QUICK SERVICES	HOURS:	TECH(S):59328	0.00
COMPLAINT:	VERY LITTLE SERVICING HISTORY ON EBIZ			
CORRECTION:	.			
			JOB # 9 TOTAL LABOR & PARTS	0.00
J#11+05ACZ08A	FRT BRAKE SERVICE	HOURS:	TECH(S):59328	109.95
COMPLAINT:	REMOVE FRONT DISC BRAKE PADS, CLEAN AND SERVICE FRONT DISC BRAKE CALIPERS, INSPECT PADS WEAR AND CONDITION, CLEAN PADS AND VISUAL INSPECTION OF BRAKE ROTORS.			
CORRECTION:	COMPLETE\$109.95			
			JOB # 11 TOTAL LABOR & PARTS	109.95
J#12+05ACZ11A	RR BRAKE SERVICE	HOURS:	TECH(S):59328	109.95
COMPLAINT:	REMOVE REAR DISC BRAKE PADS.CLEAN AND SERVICE REAR BRAKE CALIPERS, INSPECT PAD WEAR AND CONDITION. CLEAN PADS AND VISUAL INSPECTION OF ROTORS.			
CORRECTION:	COMPLETE			
			JOB # 12 TOTAL LABOR & PARTS	109.95
J#13+05ACZ15A	ADJUST PARK BRAKE	HOURS:	TECH(S):59328	77.00
COMPLAINT:	ADJUST PARK BRAKE.\$77.00 PLUS TAXES			

THANK YOU
 WE APPRECIATE THE OPPORTUNITY TO SERVE YOU. CUSTOMER SATISFACTION IS OUR NUMBER ONE PRIORITY.

NEXT APPOINTMENT DATE

PAYMENT METHOD (INITIAL)

CERTIFIED CHEQUE _____
 MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____

SHOP SUPPLIES' FEES AS SHOWN ON THIS INVOICE INCLUDE NECESSARY CLEANERS & DEGREASERS, MISC. CLIPS, BOLTS, FASTENERS, CONNECTORS, LUBRICANTS, ETC.

WARRANTY
 Unless otherwise indicated, HONDA/ACURA parts are warranted for 12 months or 20,000 kms, whichever comes first.
 Labour is covered if the part was installed by a HONDA/ACURA dealer. HONDA/ACURA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
 www.CrownAcura.ca

ELC-S/I (9-99) Copyright © 1985 The Reynolds and Reynolds Company (Canada) LTD. SF698665 Q. (05/18)



WAVERLEY AUTO MALL
 1700B WAVERLEY STREET
 WINNIPEG, MB R3T 5V7
 TEL: (204) 269-9694
 TOLL FREE: 1 (888) 839-0021
 FAX: (204) 275-4423
 WEB SITE: www.CrownAcura.ca

PRIVACY POLICY
 I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purpose of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to ACURA, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

GST #R134181361

O U T
 INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.
 DATE _____ SIGNATURE _____

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO. 10	ADVISOR DENNIS KONZELMAN 9210	TAG NO. 109L	INVOICE DATE 08/24/21	INVOICE NO. ACIS214077
CROWN ACURA 1700B WAVERLEY STREET WINNIPEG, MB R3T 5V7	LABOUR RATE	LICENSE NO.	KILOMETRES 61,281	COLOUR BLACK/
	YEAR/MAKE/MODEL 19/ACURA/MDX/ELITE SH-AWD			STOCK NO. 342109L
	VEHICLE I.D. NO. 5 J 8 Y D 4 H 8 1 K L 8 0 1 7 0 9			DELIVERY DATE 55,000
	F.T.E. NO. Y			DELIVERY DATE 08/23/21
RESIDENCE PHONE	BUSINESS PHONE 204-269-9551	COMMENTS		

MO: 61281

CORRECTION: ADJUSTED PARK BRAKE. TESTED OPERATION. OPERATING PROPERLY NOW.

JOB # 13 TOTAL LABOR & PARTS 77.00

J#14+91ACZ228 MINDER SUB 2 MDX RLX HOURS: TECH(S):59328 70.33

COMPLAINT: MAINTENANCE MINDER SUB 2
 INSPECT AND REPLACE BOTH ENGINE AIR AND CABIN POLEN FILTERS
 MDX / ZDX / RL / RLX
\$161.95 PLUS SHOP SUPPLIES AND TAXES.
 CORRECTION: COMPLETE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 14	1	17220-5J6-A10	ELEMENT ASSY CLE		50.21
JOB # 14	1	80292-SDA-407	ELEMENT FILTER		49.41
JOB # 14 TOTAL PARTS					99.62

JOB # 14 TOTAL LABOR & PARTS 169.95

J#15+91ACZ231 MINDER SUB 3<TYPE 3> HOURS: TECH(S):59328 260.50

COMPLAINT: MAINTENANCE MINDER SUB 3 (ATF TYPE 3 WITH TC)
 CORRECTION: COMPLETE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 15	1	PKTYPE3AWD	TYPE 3 ATF AWD		352.65
JOB # 15	4	08200-9017A	ATF 3 1 ACURA	****	****
JOB # 15	1	CA67008	75W85 HGO-1HYPO A	****	****
JOB # 15	2	94109-20000	WASHER DRAIN PLUG	****	****
JOB # 15	1	90471-PX4-000	WASHER PLUG DRAIN	****	****
JOB # 15	1	PK75W85	HGO-1 HYPOID FLUID		28.80
JOB # 15	1	CA67008	75W85 HGO-1HYPO A	****	****
JOB # 15	2	94109-20000	WASHER DRAIN PLUG	****	****
JOB # 15 TOTAL PARTS					381.45

JOB # 15 TOTAL LABOR & PARTS 641.95

J#16+05ACZ03 BRAKE SYSTEM FLUSH HOURS: TECH(S):59328 139.06

COMPLAINT: FLUSH BRAKE FLUID & BLEED BRAKES
 CORRECTION: FLUSHED ENTIRE BRAKE SYSTEM AND REPLACED FLUID WITH GENUINE ACURA BRAKE FLUID.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 16	1	PKBF	BRAKE FLUSH		14.94
JOB # 16	2	08798-9008C	BRAKE FLUID DOT 3	****	****
JOB # 16 TOTAL PARTS					14.94

JOB # 16 TOTAL LABOR & PARTS 154.00

J#17+91ACZ239 MINDER SUB 6 HOURS: TECH(S):59328 57.33

COMPLAINT: MAINTENANCE MINDER SUB 6
 REPLACE THE REAR DIFFERENTIAL FLUID \$97.95
 PLUS SHOP SUPPLIES AND TAXES

THANK YOU

WE APPRECIATE THE OPPORTUNITY TO SERVE YOU. CUSTOMER SATISFACTION IS OUR NUMBER ONE PRIORITY.

NEXT APPOINTMENT DATE

PAYMENT METHOD (INITIAL)

CERTIFIED CHEQUE _____
 MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____

SHOP SUPPLIES' FEES AS SHOWN ON THIS INVOICE INCLUDE NECESSARY CLEANERS & DEGREASERS, MISC. CLIPS, BOLTS, FASTENERS, CONNECTORS, LUBRICANTS, ETC.

WARRANTY

Unless otherwise indicated, HONDA/ACURA parts are warranted for 12 months or 20,000 kms, whichever comes first.
 Labour is covered if the part was installed by a HONDA/ACURA dealer. HONDA/ACURA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
 www.CrownAcura.ca



WAVERLEY AUTO MALL
 1700B WAVERLEY STREET
 WINNIPEG, MB R3T 5V7
 TEL: (204) 269-9694
 TOLL FREE: 1 (888) 839-0021
 FAX: (204) 275-4423
 WEB SITE: www.CrownAcura.ca

PRIVACY POLICY
 I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purpose of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to ACURA, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

GST #R134181361

O U T INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.
 DATE _____ SIGNATURE _____

ALL ITEMS ARE SUBJECT TO G.S.T.

CUSTOMER NO. 10	ADVISOR DENNIS KONZELMAN 9210	TAG NO. 109L	INVOICE DATE 08/24/21	INVOICE NO. ACIS214077
CROWN ACURA 1700B WAVERLEY STREET WINNIPEG, MB R3T 5V7	LABOUR RATE	LICENSE NO.	COLOUR BLACK/	STOCK NO. 342109L
	YEAR/MAKE/MODEL 19/ACURA/MDX/ELITE SH-AWD		DELIVERY DATE	DELIVERY KMS. 55,000
	VEHICLE I.D. NO. 5 J 8 Y D 4 H 8 1 K L 8 0 1 7 0 9		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. Y	P.O. NO.	R.O. DATE 08/23/21	IN SERVICE DATE
RESIDENCE PHONE	BUSINESS PHONE 204-269-9551	COMMENTS		

MO: 61281

LABOR & PARTS

CAUSE: THE REAR DIFFERENTIAL IN YOUR 4-WHEEL DRIVE ACURA CONTROLS THE POWER GOING TO THE REAR WHEELS. THE FLUID WITHIN YOUR REAR DIFFERENTIAL DEGRADES OVER TIME AND NEEDS REPLACEMENT TO PREVENT DAMAGE TO THE MOVING PARTS WITHIN.
 CORRECTION: YOUR REAR DIFFERENTIAL HAS BEEN DRAINED AND REFILLED WITH GENUINE ACURA REAR DIFFERENTIAL FLUID OR GENUINE ACURA ATF-Z1 FLUID (AS APPLICABLE)

JOB # 17 TOTAL LABOR & PARTS 57.33

J#18+08ACZ004 INSTALL 4 NEW TIRES HOURS: TECH(S):59328 134.95
 COMPLAINT: INSTALL 4 NEW TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 18	4	3596800	265/45R20 PIRELLI	327.50	1310.00
				JOB # 18 TOTAL PARTS	1310.00
				JOB # 18 TOTAL LABOR & PARTS	1444.95

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	ISS	INTERNAL SHOP SUPPLIES		67.49
TOTAL - MISC				67.49

COMMENTS
UCD SAFETY

CONTROL#	ACCOUNT NUMBER	AMOUNT		AMOUNT
342109L	1381	327.44	TOTAL LABOR....	1457.97
342109L	1381	99.00	TOTAL PARTS....	1865.96
342109L	1381	59.95	TOTAL SUBLET...	0.00
342109L	1381	139.95	TOTAL G.O.G....	0.00
342109L	1381	109.95	TOTAL MISC.CHG.	67.49
342109L	1381	109.95	TOTAL MISC.DISC	0.00
342109L	1381	77.00	TOTAL TAX.....	0.00
342109L	1381	169.95		
342109L	1381	641.95	TOTAL INVOICE \$	3391.42
342109L	1381	154.00		
342109L	1381	57.33		
342109L	1381	1444.95		

APPROVED BY SIGNATURE _____

THANK YOU

WE APPRECIATE THE OPPORTUNITY TO SERVE YOU. CUSTOMER SATISFACTION IS OUR NUMBER ONE PRIORITY.

NEXT APPOINTMENT DATE

PAYMENT METHOD (INITIAL)

CERTIFIED CHEQUE _____
 MASTERCARD _____
 VISA _____
 DEBIT CARD _____
 CASH _____

SHOP SUPPLIES' FEES AS SHOWN ON THIS INVOICE INCLUDE NECESSARY CLEANERS & DEGREASERS, MISC. CLIPS, BOLTS, FASTENERS, CONNECTORS, LUBRICANTS, ETC.

WARRANTY

Unless otherwise indicated, HONDA/ACURA parts are warranted for 12 months or 20,000 kms, whichever comes first.
 Labour is covered if the part was installed by a HONDA/ACURA dealer. HONDA/ACURA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment
 www.CrownAcura.ca