



WAVERLEY AUTO MALL  
 1700B WAVERLEY STREET  
 WINNIPEG, MB R3T 5V7  
 TEL: (204) 269-9694  
 TOLL FREE: 1 (888) 839-0021  
 FAX: (204) 275-4423  
 WEB SITE: www.CrownAcura.ca

**PRIVACY POLICY**  
 I understand that Honda, its affiliates, Dealers and service providers collect, use and disclose my personal information for the purpose of (i) completing my purchase, finance or lease transaction; (ii) maintaining my warranty and customer service records; (iii) conducting customer service campaigns; (iv) providing me with marketing information; and (v) for legal and other business purposes. I consent to ACURA, its affiliates, Dealers and service providers contacting me by telephone or sending commercial electronic messages to me, including email and text messages. I can contact Honda at 1-888-946-6329 or 180 Honda Boulevard, Markham, Ontario, L6C 0H9, and my Dealer if I no longer consent to these uses and to update or correct my personal information.

GST #R134181361

**O U T**  
 INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ \_\_\_\_\_ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.  
 DATE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

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CUSTOMER NO. <b>10</b>	ADVISOR <b>DENNIS KONZELMAN 9210</b>	TAG NO. <b>134L</b>	INVOICE DATE <b>08/20/21</b>	INVOICE NO. <b>ACIS214022</b>
CROWN ACURA 1700B WAVERLEY STREET WINNIPEG, MB R3T 5V7	LABOUR RATE	LICENSE NO. <b>HUV821</b>	KILOMETRES <b>73,073</b>	COLOUR <b>WHITE/</b>
	YEAR/MAKE/MODEL <b>17/ACURA/MDX/4DR SH-AWD ELITE PKG</b>	DELIVERY DATE <b>72,145</b>	STOCK NO. <b>342134L</b>	DELIVERY KMS.
	VEHICLE I.D. NO. <b>5 F R Y D 4 H 8 0 H B 5 0 7 1 4 5</b>	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO. <b>Y</b>	P.O. NO.	R. O. DATE <b>08/19/21</b>	IN SERVICE DATE
RESIDENCE PHONE	BUSINESS PHONE <b>204-269-9551</b>	COMMENTS	MO: 73073	

**LABOR & PARTS**

J# 1 17ACZ00 UCD SAFETY INSPECTIO HOURS: TECH(S):59328 259.95  
 COMPLAINT: PERFORM MANITOBA SAFTEY & RECON INSPECTION & ADVISE.  
 CAUSE: FRONT PAD - 9MM / REAR 4MM  
 FRONT ROTORS - 27.91/27.89 / REAR - 10.75/11.00  
 DISCARD - 26.00/9.00  
 TIRES 7/6/6/7 / 32  
 CORRECTION: REAR BRAKE LINING AT MIN SPEC - REPLACE  
 REAR BUMPER SUPPORT DAMAGE

JOB # 1 TOTAL LABOR & PARTS 259.95

J# 2 91ACZ267 A (0w20) -- 6 cyl HOURS: TECH(S):59328 0.00  
 COMPLAINT: Main Symbol A (0w20) -- 6 cyl  
 REPLACE ENGINE OIL AND FILTER  
 DRAIN AND REFILL OIL WITH GENUINE ACURA ENGINE OIL  
 WITH A VISCOSITY SPECIFIC TO YOUR ENGINE  
 TOP UP FLUID LEVELS  
 INSPECT TIRES / ADJUST TIRE PRESSURES  
 INSPECT VEHICLE UNDER BODY  
 .....\$129.95 PLUS SHOP SUPPLIES  
 AND TAXES.  
 CORRECTION: PERFORMED SERVICE AS REQUIRED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 2	1	PKOW206	OW20 SYNTHETIC 6 CYL	59.95	59.95
JOB # 2	1	15400-RTA-003	OIL FILTER CARTRI	****	****
JOB # 2	1	94109-14000	WASHER DRAIN 14MM	****	****
JOB # 2	5	OW20	OW20 BULK OIL	****	****
JOB # 2 TOTAL PARTS					59.95
JOB # 2 TOTAL LABOR & PARTS					59.95

J# 3 17ACZ010 ACURA CERTIFICATION HOURS: TECH(S):59328 99.00  
 COMPLAINT: PERFORM ACURA "PRE-OWNED" CERTIFICATION INSPECTION & ADVISE.  
 CORRECTION: REAR BUMPER DAMAGED ON RIGHT SIDE. SUPPORT BRACKET ALSO  
 BENT - SEND TO BODY SHOP.  
 4 WHEELS SCRATCHED/PITTED, BLOCK HEATER CORD INOP, A/F C/F  
 DIRTY

JOB # 3 TOTAL LABOR & PARTS 99.00

J# 4 06ACZ00 WHEEL ALIGNMENT HOURS: TECH(S):59328 139.95  
 COMPLAINT: PERFORM 4 WHEEL ALIGNMENT  
 A WHEEL ALIGNMENT IS THE MEASUREMENT OF THE COMPLEX  
 SUSPENSION ANGLES AND THE ADJUSTMENT OF THE VARIOUS  
 COMPONENTS THAT MAKE UP A VEHICLE'S SUSPENSION.  
 IT IS A SUSPENSION TUNING TOOL WHICH GREATLY AFFECTS THE  
 VEHICLE'S HANDLING AND PROMOTES EVEN TIRE WEAR.  
 ..... \$139.95 + TAX  
 CORRECTION: MEASURED ALL SUSPENSION ANGLES AND ADJUSTED TO MOST CLOSELY  
 MATCH FACTORY SPECIFICATION.

JOB # 4 TOTAL LABOR & PARTS 139.95

**THANK YOU**  
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 NEXT APPOINTMENT DATE

**PAYMENT METHOD (INITIAL)**  
 CERTIFIED CHEQUE \_\_\_\_\_  
 MASTERCARD \_\_\_\_\_  
 VISA \_\_\_\_\_  
 DEBIT CARD \_\_\_\_\_  
 CASH \_\_\_\_\_

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**WARRANTY**  
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RESIDENCE PHONE	BUSINESS PHONE <b>204-269-9551</b>	COMMENTS	MO: 73073	

<b>J# 5 14ACZ</b>	<b>BODY ELECTRICAL</b>	<b>HOURS:</b>	<b>TECH(S):59328</b>	<b>0.00</b>
COMPLAINT: PLEASE WASH ALL PRIOR CLIENTS INFO				
CORRECTION: FACTORY RESET RADIO				
<b>JOB # 5 TOTAL LABOR &amp; PARTS</b>				<b>0.00</b>
<b>J# 6 10ACZ</b>	<b>AIR CONDITIONING</b>	<b>HOURS:</b>	<b>TECH(S):59328</b>	<b>0.00</b>
COMPLAINT: TEST A/C AND HVAC SYSTEM AND ADVISE				
CORRECTION: AC AND HEAT WORKING				
<b>JOB # 6 TOTAL LABOR &amp; PARTS</b>				<b>0.00</b>
<b>J# 7 16ACZ19</b>	<b>BLOCK HEATER</b>	<b>HOURS:</b>	<b>TECH(S):59328</b>	<b>0.00</b>
COMPLAINT: TEST AND ADVISE				
CORRECTION: BLOCK HEATER CORD REQUIRES REPLACEMENT				
<b>PARTS</b>	<b>QTY</b>	<b>FP-NUMBER</b>	<b>DESCRIPTION</b>	<b>UNIT PRICE</b>
JOB # 7	1	08T44-SEC-10030	CORD ASSY	97.85
<b>JOB # 7 TOTAL PARTS</b>				<b>97.85</b>
<b>JOB # 7 TOTAL LABOR &amp; PARTS</b>				<b>97.85</b>
<b>J# 8 20AC20</b>	<b>NO OPEN RECALLS</b>	<b>HOURS:</b>	<b>0.00 TECH(S):59328</b>	<b>0.00</b>
COMPLAINT: VEHICLE SERIAL NUMBER HAS BEEN VALIDATED AS TO HAVING NO OUTSTANDING RECALLS AT THIS TIME.				
CAUSE: VEHICLE SERIAL HAS BEEN INSPECTED AGAINST ACURA'S DATA BASE AND FOUND TO HAVE NO OUTSTANDING RECALLS AT THIS MOMENT.				
CORRECTION: NO CORRECTION NEEDED.				
<b>JOB # 8 TOTAL LABOR &amp; PARTS</b>				<b>0.00</b>
<b>J# 9+05ACZ11</b>	<b>RR BRAKE SHOES/PADS</b>	<b>HOURS:</b>	<b>TECH(S):59328</b>	<b>209.95</b>
COMPLAINT: REMOVE AND REPLACE REAR DISC BRAKE PADS, SERVICE CALIPERS AND CALIPER PINS				
CORRECTION: COMPLETE				
<b>PARTS</b>	<b>QTY</b>	<b>FP-NUMBER</b>	<b>DESCRIPTION</b>	<b>UNIT PRICE</b>
JOB # 9	1	43022-TZ5-A10	SET RR PAD	96.46
<b>JOB # 9 TOTAL PARTS</b>				<b>96.46</b>
<b>JOB # 9 TOTAL LABOR &amp; PARTS</b>				<b>306.41</b>
<b>J#10+05ACZ08A</b>	<b>FRT BRAKE SERVICE</b>	<b>HOURS:</b>	<b>TECH(S):59328</b>	<b>109.95</b>
COMPLAINT: REMOVE FRONT DISC BRAKE PADS, CLEAN AND SERVICE FRONT DISC BRAKE CALIPERS, INSPECT PADS WEAR AND CONDITION, CLEAN PADS AND VISUAL INSPECTION OF BRAKE ROTORS.				
CORRECTION: COMPLETED \$109.95				
<b>JOB # 10 TOTAL LABOR &amp; PARTS</b>				<b>109.95</b>
<b>J#11+91ACZ228</b>	<b>MINDER SUB 2 MDX RLX</b>	<b>HOURS:</b>	<b>0.50 TECH(S):59328</b>	<b>77.00</b>

**THANK YOU**  
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**NEXT APPOINTMENT DATE**

**PAYMENT METHOD (INITIAL)**

CERTIFIED CHEQUE \_\_\_\_\_  
 MASTERCARD \_\_\_\_\_  
 VISA \_\_\_\_\_  
 DEBIT CARD \_\_\_\_\_  
 CASH \_\_\_\_\_

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RESIDENCE PHONE	BUSINESS PHONE <b>204-269-9551</b>	COMMENTS	MO: 73073	

**LABOR & PARTS**

COMPLAINT: MAINTENANCE MINDER SUB 2  
INSPECT AND REPLACE BOTH ENGINE AIR AND CABIN POLEN FILTERS  
MDX / ZDX / RL / RLX  
.....\$161.95 PLUS SHOP SUPPLIES AND TAXES.  
CORRECTION: COMPLETE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 11	1	PKMDX32	SUB 2 2016-2020 MDX	****	****
JOB # 11	1	17220-5J6-A10	ELEMENT ASSY CLE	50.21	50.21
JOB # 11	1	80292-SDA-407	ELEMENT FILTER	49.41	49.41
JOB # 11 TOTAL PARTS					99.62
JOB # 11 TOTAL LABOR & PARTS					176.62

**THANK YOU**

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**NEXT APPOINTMENT DATE**

J#12+91ACZ231 MINDER SUB 3<TYPE 3> HOURS: TECH(S):59328 289.30

COMPLAINT: MAINTENANCE MINDER SUB 3 (ATF TYPE 3 WITH TC)  
CORRECTION: COMPLETE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 12	1	PKTYPE3AWD	TYPE 3 ATF AWD	352.65	352.65
JOB # 12	4	08200-9017A	ATF 3 1 ACURA	****	****
JOB # 12	1	CA67008	75W85 HGO-1HYPO A	****	****
JOB # 12	2	94109-20000	WASHER DRAIN PLUG	****	****
JOB # 12	1	90471-PX4-000	WASHER PLUG DRAIN	****	****
JOB # 12 TOTAL PARTS					352.65
JOB # 12 TOTAL LABOR & PARTS					641.95

**PAYMENT METHOD (INITIAL)**

CERTIFIED CHEQUE \_\_\_\_\_  
MASTERCARD \_\_\_\_\_  
VISA \_\_\_\_\_  
DEBIT CARD \_\_\_\_\_  
CASH \_\_\_\_\_

J#13+91ACZ239 MINDER SUB 6 HOURS: TECH(S):59328 57.33

COMPLAINT: MAINTENANCE MINDER SUB 6  
REPLACE THE REAR DIFFERENTIAL FLUID \$97.95 PLUS SHOP SUPPLIES AND TAXES  
CAUSE: THE REAR DIFFERENTIAL IN YOUR 4-WHEEL DRIVE ACURA CONTROLS THE POWER GOING TO THE REAR WHEELS. THE FLUID WITHIN YOUR REAR DIFFERENTIAL DEGRADES OVER TIME AND NEEDS REPLACEMENT TO PREVENT DAMAGE TO THE MOVING PARTS WITHIN.  
CORRECTION: YOUR REAR DIFFERENTIAL HAS BEEN DRAINED AND REFILLED WITH GENUINE ACURA REAR DIFFERENTIAL FLUID OR GENUINE ACURA ATF-Z1 FLUID (AS APPLICABLE)

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 13	1	PKAWD	SH-AWD FLUID	50.62	50.62
JOB # 13	3	08200-9007AC	ACURA DPF II	****	****
JOB # 13	1	94109-20000	WASHER DRAIN PLUG	****	****
JOB # 13	1	90471-PX4-000	WASHER PLUG DRAIN	****	****
JOB # 13 TOTAL PARTS					50.62
JOB # 13 TOTAL LABOR & PARTS					107.95

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J#14+05ACZ03 BRAKE SYSTEM FLUSH HOURS: TECH(S):59328 139.06

COMPLAINT: FLUSH BRAKE FLUID & BLEED BRAKES  
.....\$92.95 PLUS SHOP SUPPLIES/TAX  
CORRECTION: FLUSHED ENTIRE BRAKE SYSTEM AND REPLACED FLUID WITH GENUINE ACURA BRAKE FLUID.

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PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 14	1	PKBF	BRAKE FLUSH	14.94	14.94
JOB # 14	2	08798-9008C	BRAKE FLUID DOT 3	****	****
JOB # 14 TOTAL PARTS					14.94
JOB # 14 TOTAL LABOR & PARTS					154.00
-----					
J#15+08ACZ02		ROTATE TIRES	HOURS: TECH(S):59328		34.95
COMPLAINT: ROTATED 4 TIRES AND ADJUST TIRE PRESSURES.					
PLUS SHOP SUPPLIES AND TAXES .....\$34.95					
CORRECTION: COMPLETE					
JOB # 15 TOTAL LABOR & PARTS					34.95
-----					
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	ISS	INTERNAL SHOP SUPPLIES			67.49
TOTAL - MISC					67.49
COMMENTS: SAFETY					
TOTALS-----					
CONTROL#	ACCOUNT NUMBER	AMOUNT..			
342134L	1381	327.44	TOTAL LABOR....	1416.44	
342134L	1381	59.95	TOTAL PARTS....	772.09	
342134L	1381	99.00	TOTAL SUBLET...	0.00	
342134L	1381	139.95	TOTAL G.O.G....	0.00	
342134L	1381	97.85	TOTAL MISC.CHG.	67.49	
342134L	1381	306.41	TOTAL MISC.DISC	0.00	
342134L	1381	109.95	TOTAL TAX.....	0.00	
342134L	1381	176.62			
342134L	1381	641.95			
342134L	1381	107.95			
342134L	1381	154.00			
342134L	1381	34.95			
			<b>TOTAL INVOICE \$</b>	<b>2256.02</b>	

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